

Working with communities at....

Lawnton

Pine Rivers Neighbourhood Centre
Street: 865 Gympie Road, Lawnton
Post: PO BOX 489, Lawnton, 4501
Ph: (07) 3889 0063
Fax: (07) 3285 1531
E: encircle@encircle.org.au
Opening Hours: Mon-Fri 9am - 4.00pm



Strathpine

Pine Rivers Community Legal Service
Community Family Mediation Service
Street: 4a/481 Gympie Road, Strathpine, 4500
Ph: (07) 3881 3500
E: Legal Service: prcls@encircle.org.au
E: Mediation Service: mediation@encircle.org.au
Opening Hours: Mon-Fri 9am - 4.30pm, Thurs 5.45pm - 7.30pm



Kedron

Young Parents Program
Street: 119 Stafford Rd, Kedron
Post: PO Box 1179, Stafford, 4053
Ph: (07) 3357 9944
Fax: (07) 3857 8021
E: ypp@encircle.org.au
Opening Hours: Mon-Fri 9am - 4.30pm



Redcliffe

Redcliffe Neighbourhood Centre
Street: 1 Lamington Drive, Redcliffe
Post: PO BOX 2102, Redcliffe North Qld, 4020
Ph: 3284 3081
E: redcliffe@encircle.org.au
Opening Hours: Mon-Fri 9am - 3pm



Zillmere

Brisbane North Homestay Program
Working out of Zillmere Neighbourhood Centre
Street: 54 Handford Road Zillmere Qld
Post: PO BOX 489, Lawnton Qld 4501
Ph: 07 3152 8246
E: homestaybnreferrals@encircle.org.au
Opening Hours: Mon-Fri 8.30 - 4.30pm

WEB: www.encircle.org.au
Facebook Redcliffe: [encircleRedcliffe](https://www.facebook.com/encircleRedcliffe)
Facebook Legal Service Strathpine: [Pine Rivers Community Legal Service](https://www.facebook.com/PineRiversCommunityLegalService)
Facebook Encircle Ltd: [Encircle Lawnton](https://www.facebook.com/EncircleLawnton)
Facebook YPP: [Young Parents Program](https://www.facebook.com/YoungParentsProgram)
Facebook Riverstop Café: [Riverstop Café](https://www.facebook.com/RiverstopCafe)

Confidentiality

Encircle Ltd asks for information about you which will help us to better understand your needs and provide effective support to you. Any information about you and the support you receive, remains confidential. Our Confidentiality and Privacy Policies comply with Legislation and are available to view at your request. No information about you will be released to others without you/your guardian's written consent. Exceptions exist only in the case of a legal subpoena or if there is significant risk of harm to self or others.

Make a donation or request

All donations made to us are tax deductible, and contribute in a very practical way to supporting the wellbeing of individuals and families in our community. Financial support is required to enable us to deliver support and education programs in addition to the funds provided by the Government. It is important to acknowledge that some of our much needed services are largely unfunded.

You can make a long lasting difference to your community by making a bequest – a gift left in your will. Please give us a call or go to our website for more information.

Our supporters

We value and acknowledge the support of a number of funding bodies, including our local, state and federal partners. For more information on those who support us, please visit our website www.encircle.org.au.



Australian Government
Department of Social Services



Strengthening individuals and families
to take informed control of their lives
and together enriching our communities.



Encircle Ltd is a Not for Profit community owned and operated organisation for individuals and families in the Greater North Brisbane region since 1987.

Our mission and purpose is “Strengthening individuals and families to take informed control of their lives and together enriching our communities.”

Encircle responds to personal and community needs within a safe and welcoming environment. Support services are offered to community members using an approach which values each individual and their strengths.

We are committed to developing and maintaining services that respond to the needs of the community, with an emphasis on working in partnership to make this happen.

www.encircle.org.au

facebook.com/EncircleLtd



What we offer

Community Information

We provide information by phone or in person about services that are available at the neighbourhood centres and in our community – such as government departments, health services, sporting and social clubs, support groups, play groups, educational courses, community activities and events, other agencies and local supports.

General Support

At the centres you can access support services including a confidential interview to assess your individual needs and work out the best way to meet those needs. This may include referral to support services for emergency relief, counselling, homelessness, family support or it may involve advocacy. Other support available includes financial counselling and No-Interest Loan Scheme.

Counselling

For individuals, children, couples and families who want to explore personal issues. This can involve dealing with a stressful situation, relationship and family difficulties, or working through life's challenges. The organisation has qualified, experienced counsellors delivering Family Therapy, Specialised Family Violence Counselling and Generalist Counselling.

Family Support

The Family Support Program is a free service for families with children under 18 years of age residing in the home. The Family Support Program provides early intervention support to families to make changes and develop insight in the areas of parenting, family relationships and children's needs and development. Family Support assists families who may have been impacted by mental health issues, relationship breakdown, social isolation, or experiences of emotional or physical trauma to improve child and family wellbeing.

Young Parents Program

The Young Parents Program (YPP) is a free service for young pregnant and parenting families under the age of 23 where their first pregnancy was under the age of 19 living in the Brisbane region. YPP offers both group work and outreach case management support to assist young

families with antenatal education, understanding child development and milestones, building peer supports, and enhancing parenting skills and knowledge. YPP also provides support around issues that may impact young families including relationships, social isolation, mental health, and financial factors.

Learning and Connecting

We provide courses and groups for children, teenagers and adults in a peer support environment. Some examples include parenting, family relationships, personal development, loss and grief, self-esteem and Multicultural groups.

Staying Housed

The Homestay program is an Early Intervention to Homelessness Case Support Service. Case workers assist individuals and families to develop and action a case plan to address the underlying issues that are placing their tenancy at risk. Case support may include advocacy with Real Estate Agents, Government Departments, such as Housing and Centrelink; Information about tenancy rights and responsibilities; Support with budgeting, life skills and referrals to other specialised services such as family support, counselling, health care, drug and alcohol, and legal services.

Community Meeting Spaces

Encircle encourages people to meet and interact, organise and carry out enjoyable activities at our 2 neighbourhood centres and several Moreton Bay Regional Council Community Centres. Community spaces include: large and small halls as well as meeting rooms. Please phone us to discuss your venue/activity requirements. A Community Centres brochure is available for more information.

Volunteering

Our services to the community would not exist without the dedication of our large volunteer team. You can volunteer on a regular basis (e.g. once a week) or you can volunteer for a specific project or program. Our volunteers have a variety of skills and experience to share. Roles include group facilitators, administration, reception and various project specific roles. To check out our volunteering opportunities, contact one of our centres.

Pine Rivers Community Legal Service Strathpine

Our team of Solicitors and volunteers offers a free and confidential legal advice and referral service targeting the disadvantaged in the community. Practical advice can be sought on most areas of law, and specific assistance may be provided to self-represented litigants in family law and domestic and family violence matters. We cannot provide advice on commercial and immigration law. Advice is offered by appointment and there is a walk in service on Thursday evenings. Our Solicitors can assist in the preparation of documents such as simple Wills and Powers of Attorney. We reserve the right to refer clients elsewhere depending on the circumstances and complexity of the matter. To enhance access to justice we provide legal advice at various outreach locations. An important part of our service is offering community legal education on a wide range of topics.

Older People's Action Program Redcliffe Neighbourhood Centre

Redcliffe Neighbourhood Centre OPAP offers a broad range of support services and social activities for seniors living in the Redcliffe Peninsula, Deception Bay, Mango Hill and North Lakes areas. We aim to reduce social isolation by providing programs and activities which cover a broad range of interests. This service provides one on one support to Seniors aged 60 and over including Aboriginal and Torres Strait Islanders aged 50 and over. Activities include: Morning teas, Bus Trips, Flexi-Ride.

The Riverstop Café Lawnton

The Riverstop Café is a social enterprise of Encircle. Everything is made on premises and with an ongoing focus on increasing the range of gluten free options. The Café's motto is Garden to Plate – Supporting the Community – Supporting Local Business. The Café profits assist the organisation to offer programs that do not receive any government funding. An organic garden is on site which supplies the Café with some of the fresh fruit and vegetables that form part of the menu. The Café is open Monday through Friday 7.30am till 2.00pm and is located on the southeast side of the Pine Rivers Neighbourhood Centre.