



Encircle Ltd.

ANNUAL REPORT

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Encircle Ltd. holds Public Liability Insurance with QBE Insurance (Australia) Limited \$50,000,000.
Donations of over \$2 are tax deductible.

ORGANISATION DETAILS

Mailing Address: Encircle Ltd.
PO Box 489, Lawnton Qld 4501
Phone: (07) 3889 0063
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Email: encircle@encircle.org.au
Website: www.encircle.org.au

BOARD

Chairperson: Mike McFillin and Laurelle Muir
Vice Chairperson: Katherine Abberfield
Chairperson of the FARM: Mike McFillin
Secretary: Laurelle Muir
Member: Cheryl Springer
Member: Coral Gilbert
Member: Crystal McKendrick
Member: Jim Deutschmann
Member: Kalana Norton

AMBASSADORS

Petero Ciconiceva
Vixens of Fall

LIFE MEMBERS

Betty Blake	Diane Lack	Arthur McCutchan	Shauna Niland
Richard Haddon	June Ditchburn	Joan Matthews	Ursula Lypko
Julie Brooks	Melinda Fleming	Dr. Patricia Rose	Adrienne Margerison
Sandy Doré	Brian Dyer	Philip Chappel	Judy Thomas
Joyce Duncan	William Schardt	Glenda Vuillermin	Elissa Nelson
Maree Inglis	Tracey Jeans	Rose Butler	Gary Yule
Kenneth Hunt	Ruth Wilkie	Laurelle Muir	Quentin Nosovich
Amanda Mundy			

LOCATIONS

Pine Rivers Neighbourhood Centre

865 Gympie Road
Lawnton Qld 4501

Redcliffe Neighbourhood Centre

1 Lamington Drive
Redcliffe Qld 4020

Community Legal Services

4a/481 Gympie Road
Strathpine Qld 4501

Young Parents Program

119 Stafford Road
Kedron Qld 4031

Homestay North Brisbane

154 Handford Road
Zillmere Qld 4034

Encircle Limited

ABN 87 944 092 271

MINUTES OF SPECIAL GENERAL MEETING

Pine Rivers Neighbourhood Centre

23 October 2019

ATTENDANCE:

Quentin Nosovich, Katherine Abberfield, Mike McFillin, Laurelle Muir, Jim Deutschmann, Crystal McKendrick; Cheryl Springer, Coral Gilbert, Richard Haddon, Rose Butler, Ken Hunt, Lisa Jane Nelson, Estrella Herzog, Miranda Lipke, Cheryl Van Vuuren, Belinda Pinnow, Maree Inglis, Elissa Nelson, Donna Bullock, Lisa Jane Boyd, Jason Croston, Cath Tonks, Gary Yule, June Ditchburn, Cheryl Keil, Phil Crane, Patrick Bulman.

APOLOGIES:

Kalana Norton, Roger Gray (DSS), Rebecca Drahm (DCSYW), Trish Johnstone, Rosie Forster, Valeen Adnams, Shane King (Member for Kurwongbah), Mel Fleming, Nikki Boyd (Member for Pine Rivers), Amanda Mundy, Jacqueline Geary, Peter Dutton MP, Justine Silverthorne, Louise Skidmore, Allison Kelly, Geneive Maher, Elly Emmett, Judy Conder.

MEETING OPENING:

Meeting opened by Quentin Nosovich at 6.32 pm

- Welcome by Chair and Acknowledgement of Traditional Custodians
- No special guests were in attendance
- Quentin confirmed there were no proxies

AMENDMENTS TO THE ENCIRCLE

CONSTITUTION:

Katherine spoke to the proposed changes to the Constitution to explain the intent and rationale.

MOTION: That the amendments to the Constitution of Encircle Ltd are accepted as tabled in the Special Resolution.

MOVED: Katherine Abberfield

SECONDED: Crystal McKendrick

Carried unanimously

MINUTES OF ANNUAL GENERAL MEETING

Pine Rivers Neighbourhood Centre

23 October 2019

ATTENDANCE:

Quentin Nosovich, Katherine Abberfield, Mike McFillin, Laurelle Muir, Jim Deutschmann, Crystal McKendrick; Cheryl Springer, Coral Gilbert, Richard Haddon, Rose Butler, Ken Hunt, Lisa Jane Nelson, Estrella Herzog, Miranda Lipke, Belinda Pinnow, Maree Inglis, Elissa Nelson, Donna Bullock, Lisa Jane Boyd, Jason Croston, Cath Tonks, Gary Yule, June Ditchburn, Cheryl Keil, Phil Crane, Jorge Zamora, Patrick Bulman

APOLOGIES:

Kalana Norton, Roger Gray (DSS), Rebecca Drahm (DCSYW), Trish Johnstone, Rosie Forster, Valeen Adnams, Shane King (Member for Kurwongbah), Mel Fleming, Nikki Boyd (Member for Pine Rivers), Amanda Mundy, Jacqueline Geary, Peter Dutton Federal MP for Dickson, Justine Silverthorne, Louise Skidmore, Allison Kelly, Geneive Maher, Elly Emmett, Judy Conder

MEETING OPENING:

Meeting opened by Quentin Nosovich at 7.00 pm

MEETING OPENING:

Welcome by Chair and Acknowledgement of Traditional Custodians

GUEST SPEAKER:

Guest Speaker, Phil Crane, was introduced by Richard Haddon. Phil's presentation was titled Community: Building opportunity through reciprocity". Phil talked about the potential for collaborations with USC social sciences. Richard thanked Phil and presented him with a small gift.

APOLOGIES:

The list of apologies was presented by Quentin Nosovich.

MOTION: That the list of apologies are accepted as read.

MOVED: Crystal McKendrick

SECONDED: Jim Deutschmann

Carried Unanimously

NEW MEMBERS:

Two applications for membership of Encircle were tabled and read by the Chairperson.

MOTION: That the applications for membership of Encircle be accepted as tabled.

MOVED: Katherine Abberfield

SECONDED: Rose Butler

Carried Unanimously

PROXY CONFIRMATIONS:

The Chairperson advised that proxy votes had not been received.

MINUTES OF THE ANNUAL GENERAL MEETING, 24 October, 2018 :

The Minutes of the previous Annual General Meeting held on 24 October 2018 were taken as read, having been circulated in the Annual Report and confirmed as a true and correct record of the meeting. The Chairperson called for questions on the Minutes, but none were asked.

MOTION: That the Minutes of the Annual General Meeting held on 24 October 2018 are accepted as a true and accurate record.

MOVED: Mike McFillin

SECONDED: Patrick Bulman

Carried Unanimously

CHAIRPERSON'S REPORT:

Quentin Nosovich presented his report for the 2018/2019 year. He highlighted the achievements for the year and thanked the CEO, staff and volunteers. Quentin tabled the report, which is available bound in the Encircle Ltd 2018-2019 Annual Report for all to read.

CEO REPORT:

Patrick Bulman presented the CEO's report for the financial year 2018/2019 and spoke to significant achievements. He thanked the Board, Staff and Volunteers for their work during the year. The Report was tabled and is available bound in the Encircle Ltd 2018-2019 Annual Report for all to read.

TREASURER'S REPORT:

Mike McFillin presented the Treasurer's report for the financial year 2018/2019 and spoke to significant points. The Report was tabled and is available bound in the Encircle Ltd 2018-2019 Annual Report for all to read.

MOTION: That the Reports delivered by the Chairperson, CEO and Treasurer be accepted.

MOVED: Crystal McKendrick

SECONDED: Miranda Lipke

Carried Unanimously

VOTE OF THANKS TO THE BOARD:

Richard thanked all of the Board of Directors for their commitment and dedication over the past year and offered best wishes to Quentin Nosovich who has resigned from the role of Chairperson and from the Board.

ACKNOWLEDGEMENTS:

Acknowledgement of the contribution of Quentin Nosovich. Laurelle Muir spoke on Quentin's service and commitment to the organisation for a significant period from 2008 and wished him well for the future. Quentin was provided with a gift to commemorate his commitment to Encircle.

Acknowledgement of the contributions of Maree Inglis & Pez Rosel. Richard Haddon spoke on the service and commitment to Encircle from Maree Inglis and Pez Rosel.

DISSOLUTION OF OLD BOARD:

Richard declared all positions on the Board of Directors as vacant and chaired the election of the new Board.

ELECTION OF THE NEW BOARD:

Richard declared all positions on the Board of Directors as vacant and chaired the election of the new Board.

The Board is made up of 8 Directors: Joint Chairpersons, Vice Chairperson, Chair of Finance & Risk Management Committee, Secretary and 4 ordinary Directors. One nomination (duly seconded and accepted) for each position had been received by the closing date.

Richard declared that those nominated will be the new Board of Directors as follows:

- Mike McFillin (Joint Chairperson (Treasurer)
- Katherine Abberfield (Vice Chairperson)
- Laurelle Muir (Joint Chairperson (/Secretary)
- Crystal McKendrick (Ordinary Director)
- Jim Deutschmann (Ordinary Director)
- Cheryl Springer (Ordinary Director)
- Coral Gilbert (Ordinary Director)
- Kalana Norton (Ordinary Director)

All members accepted their nomination.

Incoming Joint Chairperson Mike McFillin thanked Richard for overseeing the election process and welcomed the incoming Board for 2019/20.

GENERAL BUSINESS:

Mike McFillin asked if there was any items of general business. No general business was raised.

APPOINTMENT OF THE AUDITOR:

Mike McFillin advised that SRJ Walker Wayland are to be retained as auditors for Encircle Ltd.

MOTION: That SRJ Walker Wayland are retained as auditors for Encircle.

MOVED: Mike McFillin

SECONDED: Jim Deutschmann

Carried Unanimously

CONFIRMATION OF THE MINUTES:

That the confirmation of the minutes of the Annual General Meeting held on 23 October 2019 be undertaken by the new Board at its next Meeting.

MOVED: Cheryl Springer

SECONDED: Ken Hunt

Carried Unanimously

MEETING FINALISATION

Patrick thanked Ruth Pedler and the Café Team for the excellent catering provided and thanked staff and volunteers for the work they had undertaken to make the SGM and AGM a successful evening.

Close of Meeting: the meeting was closed at 8 pm

BOARD AND LEADERSHIP TEAM

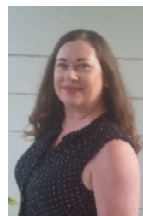
BOARD



Laurelle
Joint Chair/Secretary



Mike
Joint Chair / Treasurer



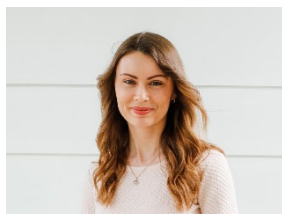
Katherine
Vice Chairperson



Coral
Director



Cheryl
Director



Crystal
Director



Jim
Director



Kalana
Director

CEO AND LEADERSHIP TEAM



Patrick
Chief Executive Officer



Ally
Redcliffe Services
Manager



Elissa
Corporate Services
Manager



Lisa
Family Support
Services Manager



Louise
Principal Solicitor



Miranda
Homestay Manager

CHAIRPERSONS REPORT



As Joint Chairs of the Encircle Board of Management, we are pleased to be reporting on another year of achievement for Encircle in all areas of our work, thanks to the dedication and skill of our fellow Board Members, CEO Patrick Bulman, our staff and volunteers. This report highlights the Organisation's considerable achievements. Critically, we were able to maintain services to our clients in spite of the challenges of the pandemic. This represents a truly remarkable response from our staff, demonstrating an ability to adapt and to deal with heightened complexity under difficult conditions.

WHAT DOES IT MEAN TO BE A FUTURE-READY COMMUNITY SERVICES ORGANISATION?

From the Board's perspective it means that we have the mindset to take continuous action to meet the challenges facing the community sector and our community. Strategic forward planning involving Board Members, CEO and key staff has helped us to ensure that we have clear goals and strategies that have been designed to guide our response to current challenges, while also preparing us for the future. Planning for long-term financial sustainability, strengthening and better communicating our profile and intensifying our research and innovation program to better understand and harness societal shifts are some of the key strategies we have pursued over the past year.

WHAT MAKES AN EFFECTIVE BOARD?

A range of professional skills and specialist knowledge of our Board Members has also provided us with the expertise to address key aspects of strategic organisational Issues through committees dealing with Finance and Risk Management, Governance, Policy Development and Business Development. The expertise of Board Members has been complemented by the experience of key relationships with external professionals who have contributed through their membership of these Committees.

We would also like to thank Board Members for their commitment to attending meetings through Zoom and for attending meetings in person when the need arose.

We farewell two of our Board Members at this time. Katherine Abberfield has been Vice Chair of the Board for the past two terms. Her excellent advice and her commitment to Encircle has been extremely valued and we wish her well in her new role in Canberra. Kalana Norton also leaves us after serving on the Board over this term and we wish her well for the future. We must also express our gratitude to Richard Haddon for the experience and wisdom he provides as an Executive Officer to the Board. We are extremely fortunate to have retained Richard in this ex-officio position following his retirement from the Board.

DEDICATED STAFF AND VOLUNTEERS

Our great appreciation must go to CEO Patrick Bulman for his strong ability to manage the diversity of strategic and day-to-day issues the Organisation has faced over this period. His handling of the challenges of COVID-19 arrangements and all of the associated issues that have arisen from this difficult time has been amazing. Patrick's advice and insights across the broad spectrum of his dealings with the Board have meant that we have emerged as a stronger and more professional organisation and we value the strong working relationship that the Board enjoys with him. Our heartfelt thanks also to the Leadership Team for their ongoing ability to deliver excellent outcomes for the community under challenging conditions and for their valued expertise and experience. Our Staff continue to deliver key service delivery outcomes with dedication and passion, while always treating people with respect and dignity, and for this we are most grateful. Our volunteers are very special to us and we are deeply indebted to them for their dedication and contribution. While the work of a percentage of our volunteers has been affected by the advent of the virus, we hope to see them again in the near future and hope they are all doing well.

ONWARDS AND UPWARDS

In spite of the year that was, we are able to look back with pride over the performance of the Organisation and its people in 2019-2020. The collective work of the Board, CEO, Staff and Volunteers has meant that we are well placed to continue to deliver high quality services in the future. We have great pleasure in presenting the highlights of our achievements for 2019-2020 and look forward to continuing our progress in the future.

Laurelle Muir and Mike McFillin
Joint Chairs of Encircle Ltd

CHIEF EXECUTIVE OFFICERS REPORT

Encircle has continued to survive and thrive during a challenging year that has impacted on the organisation and the services we have continued to provide irrespective of COVID 19. The manner in which our staff and volunteers responded and adapted to COVID with the ongoing servicing of our clients is to be commended for their professionalism and ongoing commitment and resilience.

The Encircle Board, using an external facilitator, held a Strategic Plan Review meeting in February with both Board and staff in attendance, to forge ahead with our planning shaped around financial sustainability and future proofing the organisation long term. This has led to a greater emphasis on the need to create alternative income streams to fund non funded elements of our community services whilst ensuring Encircle remains fully committed to its core business which is at the heart of what we do every day to ensure we remain true to our Vision, Mission and Values.

In the last financial year Encircle was awarded with the "Community Contribution by a Business" by the Brendale Business Awards, another forward step in recognising the outstanding work our Leadership Team and their respective teams and volunteers undertake in providing direct support to enable life changing and lifesaving services to our clientele. With additional funding, specifically in the homestay, domestic violence and legal services our staffing has grown to over 60 employees – managing this growth can be a challenge however our capacity to attract high quality staff with the right culture fit enables a smooth and effective transition into the workplace.

Encircle has been fortunate to engage Aunty Flo Watson (OAM) to implement the "Elder's in Residence" Program across our five sites. Encircle recognises the valuable cultural knowledge provided by our Elders from our community as part of establishing a greater cultural footprint across the Moreton region. The "Elder in Residence" will engage and support Encircle related events, programs and services to promote positive Aboriginal and Torres Strait Islander cultural engagement.

The opening of the University of the Sunshine Coast – Petrie Campus has enabled Encircle to build relationships and our profile with a University business

representative now on our Business Development Committee.

There will additionally be opportunities for USC student placements across our services post COVID and this remains a work in progress at this stage. An exciting area of research and innovation in working with USC, is on a Social Impact Pilot Project on Encircle's Homestay Services with A/Prof Geoff Woolcock with a view to measuring quantitative and qualitative data. This will allow Encircle to understand the effectiveness and efficiency in achieving program purpose, the extent to which outcomes are delivered, how this data can support improvements to processes and program outcomes and how data can be utilised to influence policy and practice.

The "Moreton Bay Says NO to Violence" (MBSN2V) campaign continues to expand with increased sponsorship and another successful White Ribbon march held in late 2019 with around 750 people participating in the "Peaceful March and Oath Ceremony". A further 25,000 participated via social media engaging community to be part of the campaign for change given the devastating impacts of domestic and family violence.

A special thank you to the Leadership Team for your ongoing commitment, passion and energy to make Encircle what it has become – a highly reputable community organisation delivering outstanding services to our communities. Similarly, to the staff and valued volunteers of Encircle whose ethics, wisdom, life experiences and social justice principles shine through every day – we are privileged to have you as part of our organisation.

I am extremely grateful for the ongoing support from the Encircle Board of Directors, particularly Mike McFillin and Laurelle Muir our Joint Chairpersons who have gone over and above this last year and to all those Board Directors that bring their own special skillset to our Boardroom.

Patrick Bulman
CEO Encircle Ltd



FINANCE & RISK MANAGEMENT COMMITTEE REPORT



This year has been one of change and challenge. From a Risk and Finance perspective, we have had to adapt to meet the new circumstances.

Our financial accounts show an operating profit of \$250,730. This includes Government COVID subsidies of \$279,500. COVID-19 has also increased some of our operating costs e.g. IT expenditure and also caused a reduction of rents and other income.

While it is difficult to determine what a non COVID result would have been, we estimate that it would in all likelihood have been a small loss.

From a financial standpoint the highlights of the year are as follows.

We were successful with the Kallangur Neighbourhood centre.

The financial sustainability process commenced at the beginning of the year has enabled us to meet challenges and adapt to changes in our operating environment.

We have updated a Capital Budget which should assist the organisation to grow into the future with increased investment in infrastructure.

Looking forward, our two principal challenges are the implementation of the financial plan for Kallangur and the continued challenge of sustainability.

I would particularly like to thank the other committee members, Quintin Nosovich, Elissa Nelson (Corporate Services Manager) and Patrick Bulman (CEO) and Maree Ingliss and Coral Gilbert for their support and work for the committee during the year.

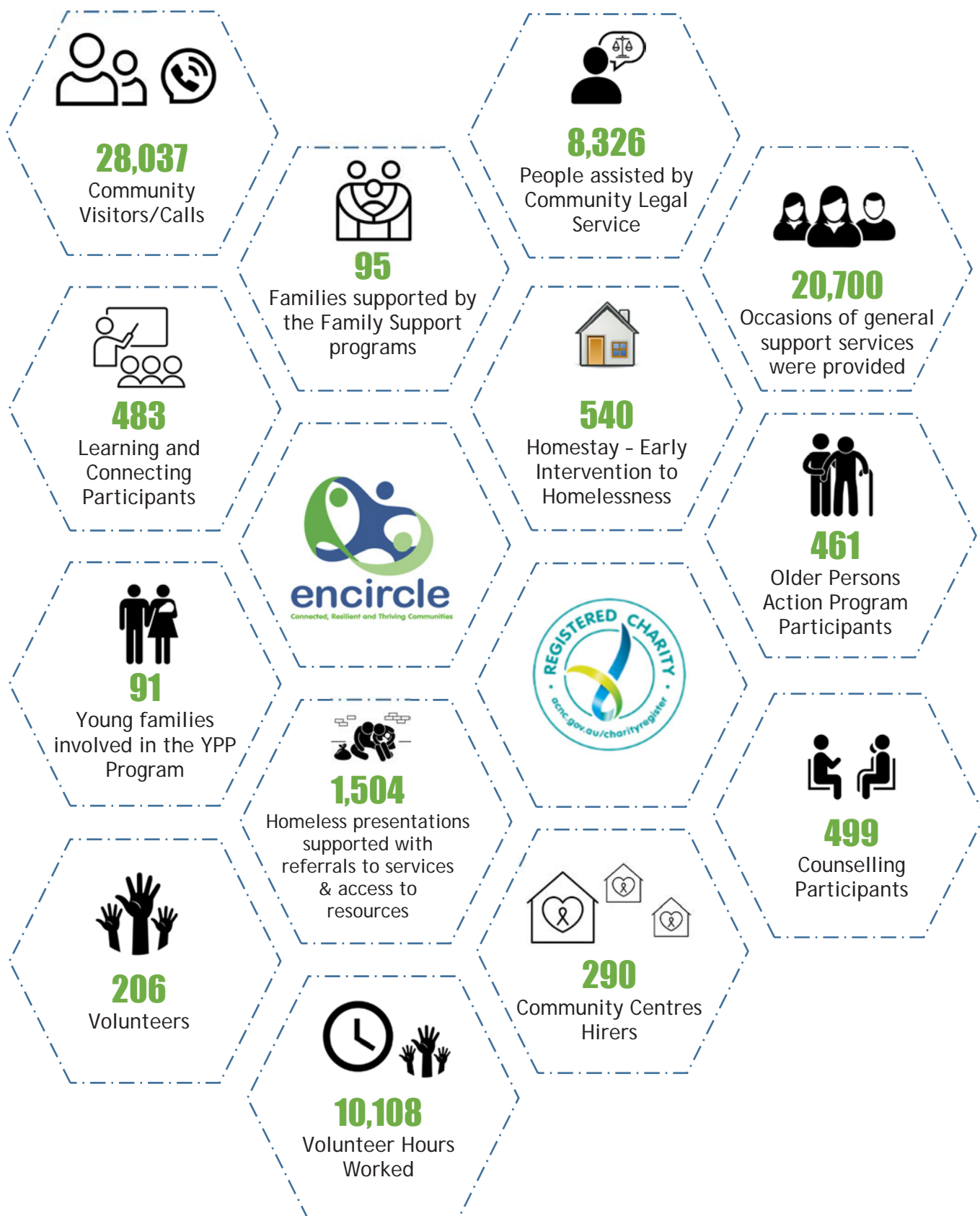
Mike McFillin

Chairman Finance and Risk Management Committee

Photos: 2019 Volunteers Week



2020 IN REVIEW



Encircle Statistics

PINE RIVERS NEIGHBOURHOOD CENTRE

Number of visitors and phone calls	13372
Number of families/individuals supported with a referral for food	4457
Number of individuals (and families) supported with bills, including advocacy and information	4457
Number of occasions people were supported with practical needs e.g. shower, hot meal, laundry facilities	4457
Number of occasions individuals presented as homeless (number of contacts)	494
Adult Literacy sessions	100
Adult Literacy participants (unique)	25
Number of Multicultural Women's Group participants (unique)	35
Number of Conversational Groups participants (unique)	25
Number of volunteers	70
Number of permanent hirers utilising the Community Centres	140
Number of casual hirers utilising the Community Centres	150

PINE RIVERS COUNSELLING AND THERAPEUTIC SERVICES

Generalist Counselling participants Pine Rivers	100
Number of hrs spent with clients	1084
Specialised Family Violence participants Pine Rivers	
Group Work attendance	22
Number of Participants	64
Family Therapy Pine Rivers	
Number of Participants	80
Group Work	5

HOMESTAY PINE RIVERS (including Redcliffe Peninsular)

Homestay cases	188
Total number of referrals	297
Referrals for early intervention	146
Referrals for Homelessness	151
Homeless presentation assisted into housing	30
Percentage of Aboriginal and Torres strait Islander clients	23%
Percentage of clients from Culturally and Linguistically Diverse background	21%
Volunteers hours	34

HOMESTAY BRISBANE NORTH

Homestay cases	188
Total number of referrals	297
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Referrals for Homelessness	151
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Percentage of Aboriginal and Torres Strait Islander clients	23%
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Volunteer Hours	34

PINE RIVERS COMMUNITY LEGAL SERVICE

Legal Information provided	2281
Legal Referrals made	2476
Legal Advice provided	2255

Legal Tasks undertaken	1314
Facilitated Dispute Resolution Services	50
Number of volunteers	92
Volunteer hours contributed	2259
Volunteer hours by solicitors	480

REDCLIFFE NEIGHBOURHOOD CENTRE

Number of visitors and phone calls to the centre	14665
Number of Intake and Response participants	1622
Food Hampers	2206
Number of Flexiride Trips	505
Number of Homeless Presentations	708
Number of Community members attending our weekly groups	586
Number of Community members attending our BBQ's	180
Number of Community members who attended our Events and Projects	2230
Number of volunteers and students	44
Specialised Family Violence participants Redcliffe	
Specialised Family Violence participants Redcliffe	89
Specialised Family Violence Group attendance	17

Family Therapy Redcliffe

Family Therapy participants	166
Family Therapy Group attendance	16

Older Persons Action Program

Older Persons Action Program clients	461
Older Persons Action Program number of hours spent supporting clients	911

Redcliffe Family Support

Number of families supported	45
Average percentage of Aboriginal and Torres Strait Islander families supported	4%
Average percentage of Culturally and Linguistically Diverse families supported	16%
Number of referrals received	48

Children and Parents Support Services

Number of group work sessions provided	59
Number of individual group work participants	97

PINE RIVERS FAMILY SUPPORT

No. of families supported	50
Ave percentage of Aboriginal and Torres Strait Islander families supported	1%
Ave percentage of Culturally and Linguistically Diverse families supported	13%
No of referrals received	45
No of group work sessions provided (as part of three groups offered)	24

YOUNG PARENTS PROGRAM

No. of families supported	91
Ave percentage of Aboriginal and Torres Strait Islander families supported	15%
Ave percentage of Culturally and Linguistically Diverse families supported	17%
No of referrals received	74
No of group work sessions provided (as part of nine groups offered)	58

PINE RIVERS NEIGHBOURHOOD CENTRE

The centre was faced with unprecedented challenges in the second half of the year with the outbreak of Coronavirus, resulting in a worldwide pandemic. This resulted in the centre shutting its doors to the public on 17th March in line with the centre's duty to keeping the community, staff and volunteers safe.

Prior to this we had been reviewing and visiting other Neighbourhood/Community Centres within the Brisbane/Sunshine Coast Region to gain a broader knowledge on how each local community is different and allowing us to be reflective and innovative in how we offer services to our local community.

This was reflected once COVID 19 lockdowns were occurring, when with the connection to the other Neighbourhood Centres and emergency relief providers within the Greater North Brisbane region, we were able to be proactive and place updates on our Social media platforms on where families could get assistance during this period. Service delivery was greatly affected as all face to face services were required to transition to online or phone platforms resulting in the loss of walk-in service users. Furthermore all programs, events and groups were cancelled indefinitely. Our Café, the hub of the Neighbourhood Centre, was also closed for this period.



However this period created the space to be innovative as to how the community could still access the services. In the Community Development space we were able to deliver a series of wellness events online, develop an online resource, and assist the homestay team with supplying furniture to their clients.

We also became a pivotal point of referral for the increased number of community members in need of support during the COVID period. We were able to partner up with local organisations to help the community access food, phone credit, clothing, bedding, temporary housing, medical support, and financial aid, especially before Job Seeker and Job Keeper payments were able to rollout.

We were still able to celebrate National Volunteer Week but had to get creative in how it was delivered. Having some of our volunteer's return to site in the last week of June was a major highlight.

The garden still thrived during this period as our dedicated volunteers still showed up every day and tended to our beautiful green space.

The energy and vibrancy our volunteers bring to the centre is priceless and the period without (the majority of) them made it even more clear the importance of volunteers and what they contribute to an organisation like ours.



Pictured: Volunteers working in the garden at PRNC

There is always something to do in the garden and there is plenty of advice for those who want to listen. On Saturday morning I love to listen to Annette McFarlane on the ABC. Gardening Australia and Better Homes and Gardens are a must for those who want more advice. Then putting into practice what we learn is the next challenge.

Several of our volunteers are there to meet Centre Link commitments while others just love gardening and want to give something back to the community.

During the year one of our supporters donated a hydroponic system. We plan to use this to keep up a constant supply of lettuce and herbs.

We appreciate the support of those who drop in cuttings and plants from their gardens. We pot them up and sell them to raise funds for Encircle.

Please take the time to come to the back of the Encircle building and check out our garden, buy a plant or consider how you can help us achieve our goals. Volunteers are there most mornings from 9.00 am to 1.00 pm.

Encircle is the lead agency for the Moreton Bay Community Consortium (MBCC) which is made up of the Bribie Island & District Neighbourhood Centre, Deception Bay Neighbourhood Association and Centre Against Domestic Abuse. The Moreton Bay Community Consortium was established in 2005.

Its four partner organisations are committed to working together in good faith, in an open and transparent manner, to provide the best possible service, and to maximise outcomes for clients.

The Consortium is currently delivering a range of Family and Relationship Services in the Pine Rivers, Redcliffe and Caboolture districts.

Their Vision is Strong, healthy, functioning families who are able to contribute to a productive community, reaching their potential as individuals and families.

MBCC believe that all families and their individual members should:

- Be well supported in their nurturing, relationship and family management roles.
- Have access to integrated support service networks.
- Be encouraged to reach their maximum potential for family wellbeing.

- Have access to a full range of quality service options with professional support and high standards.
- Have access to community participation.
- Have a continuous connection to enable integration into the community.

Elissa Nelson
Corporate Services Manager



Pictured: Celebrating National Volunteers Week 2020

HOMESTAY

Homestay has had some interesting times over the last 12 months. The housing and homelessness sector was ripe for change even before the COVID19 hijacked our world. We have seen unprecedented challenges and pressures that have been constant and are still ongoing.

While the lack of affordable housing and numbers of people experiencing homelessness is an issue across all regions of Australia, homelessness is more visible and attracts attention in some areas more than others. Redcliffe has been one of those areas and with this in mind we were asked to do some outreach work on the Redcliffe peninsular with clients sleeping rough, or in vehicles in public spaces. The project ran from June till December 2019. During this time, we worked very closely with the Breakfast Club and other grassroots organisations as well as Moreton Bay Regional Council (MBRC) and the Department of Housing and Public Works (DHPW); Rentconnect team.



Pictured: Rose, Debbie and Bobby

While ongoing work with people experiencing homelessness on the peninsular continues, the project also strengthened the collaborative work of all stakeholders and set the stage for Encircle to take on the auspice role of the Service Integration Initiative (SII) in Moreton Bay. Encircle was nominated by stakeholders in Moreton Bay following a regional consultation process, conducted by The DHPW and Q Shelter. The SII is part of the Qld Government Housing Strategy, "Partnering for Impact". Each region across Qld received funding to oversee service integration and employ Regional Care Coordination Facilitators (RCCF), in a role dedicated to this task. Encircle Homestay have led case coordination and the Moreton Bay Housing and Homelessness Network for many years and this felt like a natural progression of the strategic sector work already being done.

Encircle welcomed Naomi Overton as our RCCF in April 2020. Naomi came with a wealth of experience having worked in mental health and housing over many years. Naomi has been a dynamic and creative

driver of change and provided support and coordination for regional services navigating through the COVID19 challenges that have had such a significant impact on the sector.



Pictured: Naomi Overton

Homestay also received additional funds as part of immediate rapid responses to Homelessness during the pandemic. We have been able to support people sleeping rough to access emergency accommodation in hotels, across both the Moreton Bay and Brisbane North regions. Initially we were making arrangements for the accommodation, but as time progressed, this task was managed exclusively by DHPW and the additional funds that we received were redirected to purchase essential household items, for those clients exiting the hotels. Many of the cohort of people leaving this emergency accommodation, were doing so without possessions to furnish a home. Beds, linen, whitegoods and kitchen essentials all needed to be purchased or obtained from other sources as quickly as possible. The local Churches and Care Networks have provided resources where they could, however they too have been impacted by COVID19 and access to these community resources also had new challenges to work around.

Homestay have continued to provide case support for those at risk of homelessness, but are now supporting just as many people who do not have a home. The referrals and requests for support have been relentless, we have stretched ourselves well beyond capacity, but it has not been possible to respond to the needs of everyone. The workload and the frustrations in not being able assist people in the most desperate of situations has had an impact on both Homestay team members and the reception phone and front desk greeter workers and volunteers. Homestay would like to acknowledge the contributions that our colleagues make in supporting our service and the people that come through our doors, or call Encircle every day.



Pictured: Team at Zillmere; Michael, Lea, Karen, Jackie and Miranda

Homestay also welcomed a new temporary Homeless Outreach worker to the Redcliffe team. Bobby Ryan, had completed a social work placement with the Brisbane North team, during 2018 so she was able to step into the role and “hit the ground running”. A sadder change for Homestay, saw us farewell Kelly McGrath. Kelly had also completed a social work

placement with Encircle and then spent the next 9 years as a highly regarded Homestay case worker. Kelly worked with hundreds of people during her years with the program and will be greatly missed.



Picture taken at Pine Rivers Neighbourhood Centre. Pictured: Anna, Cheryl, Ally, Naomi and Kelly,

Alongside of the challenges of the last 12 months, there have been some great outcomes for many people, and focusing on the successes, keeps us motivated and allows us to persevere through what has been the most difficult working environment we have ever experienced. We, like all our colleagues, have had to adapt to different working environments, including at times working from home and also finding other ways to complete processes while not necessarily doing face to face work with clients. The team's resiliency, ability to adapt and problem solve even the usually most mundane tasks on a regular basis has been a constant source of inspiration for me as a service manager. I can't praise each and every team member enough for their dedication and the work they have done in supporting the most vulnerable people in our communities. Thank you.

Lastly, we would like to also acknowledge the many partners and supporters in our communities too. We couldn't do this work without them. There are too many to mention in this space and are listed on our supporter's page, thank you one and all.

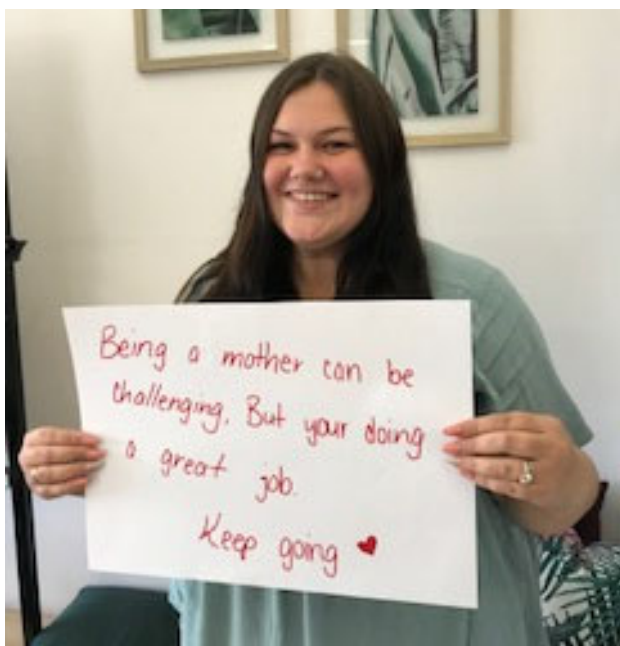
Miranda Lipke
Homestay Services Manager

GREATER NORTHERN BRISBANE FAMILY SUPPORT SERVICES

This last 12 months has been a year like no other! From symposiums to new and growing groups to a global pandemic, the Greater Brisbane North Family Support teams have both experienced and supported families through what can only be described as a tumultuous year.



Last year, the YPP team was involved in organising and supporting the Australian Young Pregnant and Parenting Network Symposium – a 2 day symposium bringing together services from around Australia who support pregnant and parenting young people. This symposium explored the unique needs of young parents and explored ways in which services, state and federal governments could better meet these needs. YPP was proud to also support a young mother who had been a part of YPP services to share some of her wisdom and experience as a guest speaker on the symposium's Young Parent Panel.

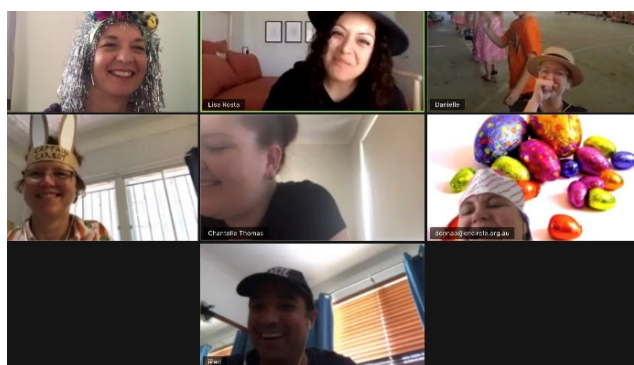


The YPP team, in response to an evaluation project conducted the previous year, also commenced a consultation process to explore options around establishing a peer led playgroup, where parents who complete their support with YPP could then go on to connect and support one another with their children. The consultation process involved meeting with a large number of parenting families to identify their hopes, needs and any barriers and also connecting these families with Playgroup Qld to discuss the details of setting up a playgroup. The progression of this consultation was halted due to COVID 19 pandemic, however will be revisited when restrictions subside.

The Pine Rivers team has seen another consistently busy year, with a steady flow of referrals for family support. In response to demand, the Pine Rivers team in collaboration with the Family Therapy program at Encircle, has continued to deliver the Circle of Security Parenting program regularly across the year, managing an ongoing waitlist for families interested in participating in the program. The Circle of Security Parenting program supports families to explore their parenting and view their children's needs through a relationship-based lens. These groups have been very well attended and demand continues to grow for families to access this resource as well as family support.



The most significant factor for the year however was the impact of COVID-19 on families, staff, and services. The pandemic and subsequent social isolation that resulted propelled service delivery into new and uncharted territory, showing us individually and across the sector what is possible in the face of unprecedented change and upheaval. The GNB teams had to very quickly adapt service delivery to an online world, transitioning outreach-based face to face support to online, virtual and phone support and bring families along on this transition with us.



For many, there was some very quick learning required to introduce new and underused technologies that would allow us to continue services whilst we were not able to be in the same room as colleagues or families. This transition had its challenges, with team members and families alike having to adjust to new ways of engaging in our work, but also opened up new opportunities to engage in very flexible and accessible ways to meet families where they were at. The GNB team were very proud to have been able to consistently deliver services – individual, family and group work sessions online and over the phone throughout the pandemic and whilst working from home. The team took lots of learnings from this time including the flexibility and resilience of families through very challenging times, as well as practical learnings including adding online avenues for support to our suite of options on offer for families. We are all however looking forward to being able to resume the rich and invaluable face to face conversations and support options with families again in the future.

Lisa Boyd
Family Support Services Manager

PINE RIVERS COMMUNITY LEGAL SERVICE



PINE RIVERS COMMUNITY LEGAL SERVICE (PRCLS)

The Pine Rivers Community Legal Service (PRCLS) is a generalist community legal service providing free legal advice for those disadvantaged in accessing the legal system. The service provides legal advice about a range of legal issues impacting people in the community, as well as a comprehensive legal advice and support service for those people needing to self-represent in the family law and the domestic and family violence law system and who cannot otherwise access the legal system. A weekly drafting clinic provides tailored support for those in need. Legal services include legal advice, information, referrals, tasks and community legal education as well as dispute resolution services. Dispute resolution services (mediations) have been provided either by the PRCLS Solicitors who are also Mediators and Family Dispute Resolution Practitioners, or by external contracted mediators.

Appointments for legal advice are available every week day, with a “walk- in” service every Thursday. COVID-19 has resulted in service delivery changes so that there is now an option of clients receiving telephone legal advice in addition to face to face advice. The evening walk in service was temporarily suspended from March to August 2020 due to COVID-19.

The service provides the weekly Domestic and Family Violence and Child Protection Duty Lawyer services at the Pine Rivers Magistrates Court. Outreach legal advice is provided monthly at the Redcliffe Neighbourhood Centre and the Bribie Island Neighbourhood Centre; and weekly at the Family Relationships Centre at Chermside and the Family Relationship Centre at Strathpine for people preparing for mediation, or for those needing assistance with the drafting of court orders. The service has been awarded funding this year, from the Legal Aid Collaborative Services Funding Program to collaborate with the Youth Justice Caboolture Independent Living Program to produce resources for young adults in the program. The team has worked hard to meet the challenges of COVID -19 by adapting service delivery with limited resources.

We are grateful for the ongoing support of all of our administrative and Solicitor volunteers who continue to donate their time, expertise and skills to make the service the professional and supportive place that it is.

COMMUNITY AND FAMILY MEDIATION SERVICE (CFMS)

The CFMS continues to offer family law mediation at no cost for specific client groups. There was an increase in demand for the mediation and facilitated dispute resolution services at the start of the COVID -19 outbreak and the service has been able to provide alternatives to face to face mediations, such as telephone mediations and video mediations. The mediation service flows on from the legal service, addressing the service delivery gap for disadvantaged clients needing an alternative to litigation for parenting matters and for financial settlements.

Louise Skidmore
Principal Solicitor

REDCLIFFE NEIGHBOURHOOD CENTRE

This past year at the Encircle Redcliffe Neighbourhood Centre was one of accomplished milestones and innovation in a time where our community grappled with the global pandemic and its effects. Service delivery and community activities were, of course, markedly different before and during mandated restrictions. Our creativity and willingness to innovate made our centre a hub for social, psychological and financial COVID-19 recovery. Underpinning our milestones and success this year was a commitment to stronger relationships with key stakeholders, organisations and community groups in our area. These relationships were our main collaborators in addressing emerging needs and issues on the Redcliffe Peninsula.

Some highlights of the year included the Lamington Day Neighbourhood Gathering, a morning tea attended by over 100 people mostly from community groups and residents close by to 'Lamington Drive'. An inaugural event partnering with the Moreton Bay Dementia Alliance saw over 400 people join the 'Walk With Me' event in support of those in Moreton Bay living with dementia and their carers. The "Moreton Bay Says No" to Violence march and oath taking ceremony was the biggest yet with over 600 people attending including 9 local schools. Christmas Hampers with the Redcliffe Care Network this year saw over 15 organisations and businesses contribute to 270 hampers, benefitting approximately 850 people in our local area. Community BBQs continued to be a success until they were put on hold. Five out of 8 BBQs this year were sponsored by various organisations/ businesses and were well attended. COVID-19 response included food and essentials relief through a drive-thru service and a targeted delivery service enlisting the assistance of around 8 Care Army volunteers. The COVID-19 restrictions also highlighted the importance of maintaining an engaging online presence which was undertaken primarily over Facebook. The past year saw our page more than double its following to over 1200 and a yearly total post reach of 176,411.

This year, the Intake and Response Program (I&R) kept our focus on offering an effective and timely response, to the needs presented from individuals and families in the community by conducting thorough assessments, food, advocacy and referrals, and community support. This financial year I&R saw 1,622 individuals. Thanks to our ongoing community partner Oz Harvest for donating 42,178kg of food, with which we provided 2,206 food hampers to vulnerable people and families in the community. 2020 threw a twist with

COVID19. The Intake and Response Program was successful in obtaining the Moreton Bay Regional Council COVID-19 Community Response and Recovery Program grant.

The \$10,000 grant from MBRC has been a huge help for Encircle Redcliffe in maintaining our vital emergency relief service for those doing it tough through the COVID19 pandemic. We were fortunate enough to adapt our usual food service to meet the needs of our community, and, with the assistance of 8 Queensland Care Army Volunteers, in 4 months we provided 982 food parcels of which 119 were seniors who have been socially isolated or people who had immunocompromised health issues. We have also been overwhelmed with the amount of community support from Oz Harvest, Freemasons Redcliffe, Redcliffe Central Lions Club and Moreton Bay Regional Council during such unprecedented times. Redcliffe team would like to acknowledge and thank all our Care Army and Intake and Response volunteers for their ongoing service to Encircle and the community. The I&R team look forward to another year of making a difference in the Redcliffe Community.





Encircles seniors program provides one on one support, advocacy and case management to people 60 years and older. The last 12 months have seen some changes to the Seniors Program and as of the 1st January 2020, the program offered a Case Management model for seniors. Identified themes for seniors have been, family violence situations in their own homes (Elder Abuse), homelessness, tenancy issues, legal concerns and mental health. The information, advice, referral and advocacy aspects of the program remains the same. This is applying a brief intervention model for early intervention or referrals where appropriate. When the COVID-19 outbreak occurred mid-March, all face to face client work ceased as all staff moved to working remotely from home. By May, with support from Care Army Volunteers, a weekly food parcel delivery was established and made available to vulnerable seniors living in the local community. 90% of those recipients of weekly food parcels were seniors who had been advised to isolate by their GP or had decided to self-isolate due to fear of contracting the virus.



Encircle Redcliffe's Family Support Program continues to offer early intervention and prevention support for families. Despite the challenges this year of COVID-19 and working from home, families were still supported by phone and emails and on a more

regular basis, as the families were isolated for extended periods of time and with their children not attending school. During the past 12 months 45 families were supported by the program and 48 new referrals from a variety of sources, including school Guidance Officers, Intensive Family Support Services (IFS), childhood health specialists and internally from Encircle's teams.



The Family Support Worker met weekly with the Moreton Bay Family Support Collective during the working from home period, and continues to do so fortnightly. The group consists of the Moreton Bay Family Support services and is attended by representatives from the QLD Department of Education and the QLD Department of Child Safety, Youth and Women. The group was formed to offer support to each other, discuss capacity and determine trends through the COVID-19 period. One noticeable trend was the higher incident rate of family and domestic violence presenting in families, not just with partners but with younger sons in the family.



Since Encircle Redcliffe re-opening, the Family Support Worker is able to provide outreach support for families again and the referrals have started to pick up again.



Our Family Therapy service at Encircle supported individuals, couples, and families throughout the last year across both Redcliffe and Lawnton sites. Clients had access to services that were able to be tailored to their unique needs and circumstances, helping to support them through difficult and challenging circumstances and distress. We have seen a variety of clients presenting with difficulties and symptoms of mental and emotional distress over the last year, and we are pleased to report that the family therapists were able to respond to meet these needs. Family Therapy focuses on providing an empathic response that emphasises and reinforces our client's humanity and dignity, despite the difficult times they are travelling through. Over the last several months the counselling and family therapy team have responded to the needs of the community through COVID-19 epidemic by transitioning to a phone and video consultation model. This was to ensure that vulnerable clients during this time were still able to have access to counselling and family therapy. Despite challenges to working in this model, the team were able to ensure that client needs were met with flexibility and reliability. Children and Parents Support Services aims to enhance child development and wellbeing, while also supporting the capacity of those in a parenting role. A soft referral approach has been achieved by integrating children's wellbeing workshops in schools. The past year has seen a total of 9 programs totalling 59 sessions being run at primary and secondary schools as well as early learning centres across the Moreton Bay region. A total of 97 children and parents

participated in these sessions. These workshops are a strong tool for early intervention in the domain of social, emotional, cognitive and resilience development.

The family therapist at Lawnton provided services to 80 clients over the year, with 329 counselling sessions.

Family therapists at Redcliffe provided services to 166 clients over the year, with 523 counselling sessions.

Some developing trends for presenting clients has been family separation, mental health, and unhelpful and destructive family interactions that have created distress.

GROUPS:

The highly regarded, research-based Circle of Security Parenting Program has been delivered in two terms across the Lawnton and Redcliffe sites to support parents in their parenting role. This early intervention program focuses on the parent/child relationship and how to support children's emotional needs. Delivering this program, alongside family therapy, has resulted in positive outcomes and feedback from parents and caregivers.



Encircles Specialised Domestic and Family Violence (SFV) service provided counselling support to 153 new participants, including women, families, young people, and men. The clients' needs varied from seeking counselling for historic Domestic and Family violence (D&FV) and recently escaped D&FV; to counselling whilst still living with perpetrators of abuse. The complexities of the way mental health intersects with aspects of individuals unique experience of violence including trauma, complex trauma, disability, coercive control, parenting and access to justice speaks to the multilayered impacts

D&FV has on individuals. D&FV escalated during the Coronavirus pandemic and the levels of abuse, including sexual abuse negatively impacted women's wellbeing and safety in isolation. Numerous previous clients (unreported) re-engaged because of this. Services needed to adapt and navigate changes in assessing associated risks in such unprecedented circumstances.

The SFV team facilitated psycho-educational primary prevention 'Healthy Relationships' programs for young people in schools and colleges; therapeutic women's groups included 'Mindfulness', 'Wellbeing', and 'Self-esteem'. Probation & Parole 'Circle of Security' programs were offered offsite.



The SFV program coordinated two events this financial year. The White Ribbon Day march held in November 2019 with around 750 people participating in the 'Peaceful March and Oath Ceremony'. A further 25,000 participated via social media engaging community to be part of the campaign for change! The Candle Lighting Ceremony in May 2020 was delivered via social media platforms due to COVID-19 restrictions, paying respect to those lives lost due to D&FV reaching over 550 people.



**MORETON BAY SAYS
NO TO VIOLENCE**



PEACEFUL WALK

SPECIAL GUEST - NRL LEGEND, PETERO CIVONICEVA

ROTARY PARK, REDCLIFFE

(NEAR JETTY)

NOV 22-8:30AM

The service continues to work at capacity reflecting the high demand and ongoing need for our specialised services. COVID-19 presented additional challenges and needs. Encircle perpetually seeks community financial support to provide vulnerable community members the basic human right to feel safe at home, school and in the community with much needed access to service their basic needs.



Ally Kelly
Redcliffe Services Manager

OUR PARTNERS AND SUPPORTERS

FUNDING

Australian Federal
Government
COTA Seniors Week

Legal Aid Queensland
Moreton Bay Regional Council
Qld Child Protection Week

Queensland Government

DONORS

Complete Property Solutions
Australia

OzHarvest

The Walter & Eliza Hall Trust

OUR PARTNERS

Bribie Island Neighbourhood
Community Association
Centre Against Domestic
Abuse
Complete Rehab Services
Deception Bay Neighbourhood
Centre

Department of Housing,
Chermside
Department of Human
Services (Centrelink)
Foresters Community Finance
MDA
Pine Rivers Care Network

Q Shelter
QCOSS
QSTARS
Redcliffe Care Network
RentConnect

OUR FRIENDS

99.7 Bridge FM Radio
Adam Woollett
APM Margate
Aqua Splash
Australian Trade College North
Brisbane
Bishopp
BRIC Housing
Bunnings Rothwell
Cath Tonks (MBRC Councillor)
Chris Whiting MP
Clontarf High School
Coast2Bay
Complete Party Marquee Hire
Cornerstone Building
Developments
Crime Stoppers
Danica Bosworth (Corrections)
Denise Sims (MBRC
Councillor/Deputy Mayor)
Dreamtime Kullilla-Art
Family Relationship Centre
Chermside
Freemasons Redcliffe
Friendly Grocers
Full Circle Projects
Henzell St. Quilters Inc.
Hon Yvette D'Ath MP

Humpybong State School
Ian Kikkert (Screenprint
Dynamics)
lian
Insp. Craig White (QPS)
Jason Croston (SRJWW)
Josh Kindred (Kindred Group)
Kallangur Motel
Karl Winchester (MBRC
Councillor)
Keisha Stephens (Friendly
Grocer)
Kerri-Anne Dooley RN (Home
Instead Senior Care - Brisbane
North)
Kids Capers Childcare North
Lakes
Kindred Group
Koliana Winchester (MBRC
Councillor)
Kurbingui Youth and Family
Development
Kyabra Community
Association
Lawright
Les Barkla (Pristine Peninsula)
Lighthouse Foodbank
Lindsey Bulger (Texture Crew)

Little Legends Early Learning
Centre
Lives Lived Well
Luke Howarth Federal MP
Mark Furner MP
Matchworks Redcliffe
MBRIT
Men's Shed Redcliffe
Metro North Hospital and
Health Service
Micah Projects
Michael Connolly (Dreamtime
Kullilla-Art)
Mick Gilliam (MBRC Councillor)
Mon Komo Hotel
Moreton Bay Community
Development Network
Moreton Bay Dementia
Alliance
NDIS Targeted Outreach
Neami National Strathpine
Nikki Boyd MP
North Lakes State College
Nudgee College
Pat Jones (Zonta)
Paul Clark (RUC)
Pebble Beach Pharmacy
Peter Dutton Federal MP

Petero Civoniceva (Encircle's
Ambassador)
Qld Corrective Services –
Redcliffe
Queensland Disability Network
Quota International of Redcliffe
Inc.
Redcliffe Adult Mental Health
Team
Redcliffe Botanic Gardens
Redcliffe Central Lions Club
Inc.
Redcliffe High School
Redcliffe Lions Club

Redcliffe Special School
Redcliffe State School
Salvation Army
Scarborough State School
Scott Chapman (Garden
Staging)
Screenprint Dynamics
Senator Chris Ketter
Sgt. Zoe Rowling (Moreton
District QPS)
Shane King MP
Simon Evans (QFES)
SRJWalker Wayland
accountants

St Patrick's College
Steven Miles MP
Stockland
Texture Crew Hair Dressing
Salon
The Breakfast Club Redcliffe
Thea Hayes (Complete Party
&Marquee Hire)
Vinnies Redcliffe
Woolworths Margate
Youth Justice
Zillmere Community Centre
ZONTA Redcliffe



Encircle Ltd

Concise Financial report

For the year ended 30 June 2020

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Auditor
SRJ Walker Wayland

Encircle Ltd

Statement of Profit or Loss and Other Comprehensive Income For the year ended 30 June 2020

	2020 \$	2019 \$
INCOME		
Café	99,956	146,130
Cash flow boost subsidy	62,500	-
Community centers	126,888	166,868
Community services	134,321	94,438
Donations	20,967	23,840
Interest received	18,175	25,187
Job keeper subsidy	216,000	-
Operating grants	4,009,734	3,824,666
Other income	37,933	27,446
Rental income	72,692	102,068
Total Income	4,799,166	4,410,643
EXPENDITURE		
Advertising	13,292	4,810
Bad debts	-	169
Bank charges	6,999	7,431
Brokerage fees	87,684	85,072
Business development	2,128	9,547
Cafe expenses	41,336	61,980
Cleaning	21,558	14,045
Client support services	8,695	9,648
Community centers expense	155	1,715
Computer expenses	130,776	98,764
Consortium Disbursements	194,739	189,175
Consulting and professional fees	74,991	118,945
Depreciation and amortisation expense	49,655	33,203
Electricity and water	28,293	43,799
Employee benefits expense	3,411,779	3,251,963
Employee supervision	25,120	22,083
Equipment	43,229	39,884
Fees and permits	14,038	12,855
Insurance	36,534	23,425
Meeting expenses	14,748	22,820
Motor vehicle expenses	37,874	38,211
Photocopier charge	30,801	27,346
Rates and taxes	13,520	13,082
Rent	58,894	61,802
Repairs and maintenance	19,811	14,237
Security costs	11,402	4,113
Stationery	16,276	17,246
Subscriptions	35,491	21,165
Sundry expenses	18,947	10,884

Encircle Ltd

Telephone	70,184	62,599
Training	24,550	46,900
Travel	4,937	4,388
Total Expenditure	4,548,436	4,373,306
Profit/(loss) for the year	250,730	37,337
Other comprehensive income, net of income tax		
Net fair value movements for available-for-sale financial assets	(12,272)	13,624
Other comprehensive income, net of income tax	(12,272)	13,624
Total comprehensive income for the year	238,458	50,961

Encircle Ltd

Statement of Financial Position As at 30 June 2020

	2020 \$	2019 \$
CURRENT ASSETS		
Cash at bank and in hand	1,179,448	460,776
Trade and other receivables	20,536	12,279
Available for sale financial assets	360,044	362,020
Prepayments	33,014	33,484
Total Current Assets	1,593,042	868,559
NON-CURRENT ASSETS		
Property, plant and equipment	176,049	195,071
Intangible assets	23,494	10,000
Total Non-Current Assets	199,543	205,071
TOTAL ASSETS	1,792,585	1,073,630
CURRENT LIABILITIES		
Trade and other payables	316,854	161,474
Provision for client relationship management database	-	10,000
Employee benefits	267,759	209,584
Unexpended grants	306,784	46,975
Total Current Liabilities	891,397	428,033
NON-CURRENT LIABILITIES		
Employee benefits	92,536	75,403
Total Non-Current Liabilities	92,536	75,403
TOTAL LIABILITIES	983,933	503,436
NET ASSETS	808,652	570,194
EQUITY		
Retained earnings	808,652	570,194
Total Equity	808,652	570,194

Encircle Ltd

Statement of Changes in Equity For the year ended 30 June 2020

	Retained Earnings	Total
Opening balance 1 July 2019	570,194	570,194
Profit for the year	238,458	238,458
Closing balance 30 June 2020	808,652	808,652
Opening balance 1 July 2018	519,233	519,233
Profit for the year	50,961	50,961
Closing balance 30 June 2019	570,194	570,194

Statement of Cash Flows For the year ended 30 June 2020

	2020 \$	2019 \$
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from customers	5,034,520	4,392,138
Payments to suppliers and employees	(4,289,896)	(4,277,443)
Interest received	18,175	25,187
Net Cash Flows from Operating Activities	762,799	139,882
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of property, plant and equipment	(44,127)	(68,548)
Net Cash Flows Used in Investing Activities	(44,127)	(68,548)
Net Increase / (Decrease) in cash held	718,672	71,334
Cash at the beginning of the year	460,776	389,442
CASH AT THE END OF THE YEAR	1,179,448	460,776

Encircle Ltd

Notes to the financial statements For the year ended 30 June 2020

Note 1. Significant accounting policies

The financial statements, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of Encircle Ltd. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Encircle Ltd as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, upon request.

The financial report of Encircle Ltd complies with all Australian Accounting Standards Special Purpose Requirements.

Note 2: Commitments

The Company had no commitments for expenditure as at 30 June 2020 and 30 June 2019.

Note 3: Events after the reporting period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

Encircle Ltd

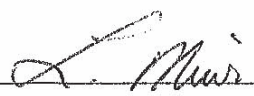
Directors' Declaration

The Directors of Encircle Ltd declare that the concise financial report of Encircle Ltd for the financial year ended 30 June 2020, as set out on pages 1 to 5:

- a) complies with Accounting Standard AASB 1039: Concise Financial Reports; and
- b) is an extract from the full financial report for the year ended 30 June 2020 and has been derived from and is consistent with the full financial report of Encircle Ltd.

This declaration is made in accordance with a resolution of the Board of Directors.



Director

Director

Dated this 13th day of OCTOBER, 2020.

Encircle Ltd

Independent audit report

To the directors of Encircle Ltd

Report of the Independent Auditor on the Summary Financial Statements

Opinion

The accompanying concise Encircle Ltd Summary Financial Report, which comprises the summary statement of financial position ('Balance Sheet') as at 30 June 2020, the summary statement of comprehensive income ('Income Statement'), summary statement of changes in equity ('Statement of Changes in Equity') and table of cash movements ('Statement of Cash Flows') for the year then ended, is derived from the audited financial report of Encircle Ltd for the year ended 30 June 2020.

In our opinion, the summary financial report derived from the audited financial report of Encircle Ltd for the year ended 30 June 2020 are consistent, in all material respects, with the audited financial report, in accordance with Australian Accounting Standards.

Summary financial statements

The summary financial statements do not contain all the disclosures required by the Australian Accounting Standards. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon. Encircle Ltd's full audited financial report is available on request.

The Audited Financial Report and Our Report Thereon

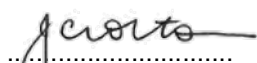
We expressed an unmodified audit opinion on the full financial report in our auditor's report dated 13 October 2020.

Management's Responsibility

Management is responsible for the preparation of the summary financial statements.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.



.....
Jason Croston

SRJ Walker Wayland
Registered Company Auditor

Date: 13 October 2020

Address: Unit 3, 27 South Pine Road, BRENDALÉ QLD 4500

