



encircle
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ENCIRCLE LTD. ANNUAL REPORT

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Encircle Ltd. holds Public Liability Insurance with QBE Insurance (Australia) Limited \$50,000,000

Donations of over \$2 are tax deductible

Encircle recognises the traditional owners of the lands on which we live, gather and work and we pay our respects to the Aboriginal Elders – past, present and emerging. We acknowledge the important role that Aboriginal and Torres Strait Islander people continue to have in our community. Encircle is committed to being an inclusive organisation.

ORGANISATION DETAILS

Mailing Address:	Encircle Ltd. PO Box 489, Lawnton Qld 4501
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Website:	www.encircle.org.au
ABN:	87 944 092 271

BOARD

Co Chairperson:	Mike McFillin and Laurelle Muir
Vice Chairperson:	Jim Deutschmann
Chairperson of the FARM:	Mike McFillin
Secretary:	Laurelle Muir
Member:	Cheryl Springer
Member:	Coral Gilbert
Member:	Crystal McKendrick
Member:	Noel Tracy
Member:	Lauren Rogers
Member:	Fiona Graham

LIFE MEMBERS

Betty Blake	Diane Lack	Arthur McCutchan	Shauna Niland	Richard Haddon
June Ditchburn	Joan Matthews	Ursula Lypko	Julie Brooks	Melinda Fleming
Dr. Patricia Rose	Adrienne Margerison	Sandy Doré	Brian Dyer	Philip Chappel
Judy Thomas	Joyce Duncan	William Schardt	Glenda Vuillermin	Elissa Nelson
Maree Inglis	Tracey Jeans	Rose Butler	Gary Yule	Kenneth Hunt
Ruth Wilkie	Laurelle Muir	Quentin Nosovich	Amanda Mundy	

LOCATIONS

54 Marsden Road Kallangur Qld 4503	119 Stafford Road Kedron Qld 4031	865 Gympie Road Lawnton Qld 4501
1 Lamington Drive Redcliffe Qld 4020	4a/481 Gympie Road Strathpine Qld 4501	154 Handford Road Zillmere Qld 4034



ENCIRCLE LIMITED

ABN 879 440 922 71

MINUTES OF ANNUAL GENERAL MEETING

**PINE RIVERS NEIGHBOURHOOD CENTRE & ZOOM
21 OCTOBER, 2020**

ATTENDANCE:	Pine Rivers Neighbourhood Centre: Mike McFillin, Laurelle Muir, Lauren Rogers, Jim Deutschmann, Noel Tracey, Fiona Graham, Patrick Bulman, Richard Haddon, Elissa Nelson, Casey Locke Zoom: Crystal McKendrick; Cheryl Springer, Jason Croston, Miranda Lipke, Jarred Maunder, Jo-Anne Mackay, Laura Murphy
APOLOGIES:	Coral Gilbert, Kalana Norton, Judy Conder, Miles Kitts, Julie Brooks, Sheree Jackson, Lisa Boyd, Katherine Abberfield, Louise Skidmore, Rose Butler, Ally Kelly
MEETING OPENING:	Meeting opened by Richard Haddon at 6.00 pm

ITEM	DISCUSSIONS
MEETING OPENING	Welcome by Co-Chairs and Acknowledgement of Traditional Custodians
APOLOGIES	The list of apologies was presented by Richard Haddon. MOTION: That the list of apologies are accepted as read. MOVED: Lauren Rogers SECONDED: Jim Deutschmann Carried Unanimously
NEW MEMBERS	Six (6) applications for membership of Encircle were tabled and read by Richard Haddon. MOTION: That the applications for membership of Encircle be accepted as tabled. MOVED: Laurelle Muir SECONDED: Mike McFillin Carried Unanimously
PROXY CONFIRMATIONS	The Chairperson advised that a proxy vote had been received from Coral Gilbert MOTION: That the proxy confirmation be accepted as tabled. MOVED: Crystal McKendrick SECONDED: Cheryl Springer Carried Unanimously

MINUTES OF THE ANNUAL GENERAL MEETING HELD ON 23 OCTOBER 2019 & MINUTES OF THE SPECIAL GENERAL MEETING HELD ON 23 OCTOBER 2019	<p>The Minutes of the previous Annual General Meeting and the Special General Meeting held on 23 October 2019 were taken as read, having been circulated in the Annual Report and confirmed as a true and correct record of the meeting. Richard called for questions on the Minutes, but none were asked.</p> <p>MOTION: That the Minutes of the Annual General Meeting and the Special General Meeting held on 23 October 2019 are accepted as a true and accurate record.</p> <p>MOVED: Lauren Rogers</p> <p>SECONDED: Jason Croston</p> <p>Carried Unanimously</p>
CHAIRPERSON'S REPORT	Co-Chairs Mike McFillin and Laurelle Muir presented their report for the 2019/2020 year. They highlighted the achievements for the year and thanked the CEO, staff, and volunteers. Mike and Laurelle tabled the report, which is available bound in the Encircle Ltd 2020 Annual Report for all to read.
CEO REPORT	Patrick Bulman presented the CEO's report for the financial year 2019/2020 and spoke to significant achievements. He thanked the Board, Staff and Volunteers for their work during the year. The Report was tabled and is available bound in the Encircle Ltd 2020 Annual Report for all to read.
TREASURER'S REPORT	Mike McFillin presented the Treasurer's report for the financial year 2019/2020 and spoke to significant points. The Report was tabled and is available bound in the Encircle Ltd 2020 Annual Report for all to read.
ACCEPTANCE OF REPORTS	<p>MOTION: That the Reports delivered by the Co-Chairs, CEO and Treasurer be accepted.</p> <p>MOVED: Fiona Graham</p> <p>SECONDED: Crystal McKendrick</p> <p>Carried Unanimously</p> <p>MOTION: That the Reports contained in the Annual Report be accepted.</p> <p>MOVED: Cheryl Springer</p> <p>SECONDED: Lauren Rogers</p> <p>Carried Unanimously</p>
VOTE OF THANKS TO THE BOARD	Patrick thanked all of the Board of Directors for their commitment and dedication over the past year.
ACKNOWLEDGEMENT OF THE CONTRIBUTION OF OUTGOING BOARD MEMBERS KATHERINE ABBERFIELD AND KOLANA NORTON	This acknowledgement had been covered by Mike McFillin as part of the Chairpersons' Report.
DISSOLUTION OF OLD BOARD	Richard declared the positions of Chair, Vice Chair, Secretary and two Director positions vacant. He then chaired the election of the new Board.

ELECTION OF THE NEW BOARD	<p>One nomination (duly seconded and accepted) for each position had been received by the closing date.</p> <p>The Board is made up of 9 Directors: Joint Chairpersons (2 Acting), Vice Chairperson, Chair of Finance & Risk Management Committee, Secretary and 6 ordinary Directors. One nomination (duly seconded and accepted) for each position had been received by the closing date.</p> <p>Richard declared that those nominated will be the new Board of Directors as follows:</p> <ul style="list-style-type: none"> • Mike McFillin (Joint Chairperson/Treasurer) • Jim Deutschmann (Vice Chairperson) • Laurelle Muir (Joint Chairperson/Secretary) • Lauren Rogers (Ordinary Director) • Crystal McKendrick (Ordinary Director) • Cheryl Springer (Ordinary Director) • Coral Gilbert (Ordinary Director) • Fiona Graham (Ordinary Director) • Noel Tracy (Ordinary Director) <p>All members accepted their nomination.</p> <p>MOTION: That Mike McFillin and Laurelle Muir act in the roles of Co-Chairperson for the 2020/2021 year.</p> <p>MOVED: Crystal McKendrick</p> <p>SECONDED: Miranda Lipke Carried Unanimously</p> <p>MOTION: That all positions for the Board of Directors are accepted as nominated.</p> <p>MOVED: Richard Haddon</p> <p>SECONDED: Patrick Bulman Carried Unanimously</p> <p>Incoming Joint Chairpersons Mike McFillin and Laurelle Muir thanked Richard for overseeing the election process and welcomed the incoming Board for 2020/2021.</p>
GENERAL BUSINESS	Laurelle Muir advised that no general business had been raised.
APPOINTMENT OF THE AUDITOR	<p>Mike McFillin advised that SRJ Walker Wayland are to be retained as auditors for Encircle Ltd.</p> <p>MOTION: That SRJ Walker Wayland are retained as auditors for Encircle.</p> <p>MOVED: Mike McFillin</p> <p>SECONDED: Noel Tracey Carried Unanimously</p>
CONFIRMATION OF THE MINUTES OF THE ANNUAL GENERAL HELD ON 21 OCTOBER 2020	<p>MOTION: That the confirmation of the minutes of the Annual General Meeting held on 21 October 2020 be undertaken by the new Board at its next Meeting.</p> <p>MOVED: Laurelle Muir</p> <p>SECONDED: Jo-Anne Mackay Carried Unanimously</p>
MEETING FINALISATION	<ul style="list-style-type: none"> • Close of Meeting: the meeting was closed at 6:30pm

BOARD MEMBERS



Mike McFillin



Laurelle Muir



Jim Deutschmann



Cheryl Springer



Fiona Graham



Lauren Rogers



Crystal McKendrick



Coral Gilbert



Noel Tracy

ENCIRCLE JOINT CHAIR REPORT 2020-2021

As Joint Chairs of the Encircle Board, we are pleased to be reporting on another year of achievement. Encircle is committed to delivering programs and services that assist families and individuals. We also work with our communities to provide spaces and activities where people can come together to connect, to share experiences, and work together to make positive change in their lives and in their communities.

In a year where the pandemic has not only heavily impacted the demand for services, but also affected the way those services and programs have had to be delivered, this report highlights the organisation's considerable accomplishments, supported by the innovative and committed way our staff have responded to the challenges, and the dedication and sound decision-making of Board Members.

OUR HIGHLIGHTS

Kallangur Neighbourhood Centre

Following our success in tendering for the operation of the Kallangur Neighbourhood Centre, the beginning of the calendar year saw us collecting the keys and opening this beautiful centre to the community. The Centre was officially opened on 27 March 2021 by Deputy Premier and Member for Murrumbidgee, the Honourable Dr Steven Miles and Minister for Communities and Housing, the Digital Economy and the Arts, the Honourable Leeanne Enoch.

The Honourable Shane King MP, Member for Kurwongbah, was also present, together with our Federal and Local government representatives, representatives from State Agencies, other community service providers and members of the community. Tiana Stuart performed the Welcome to Country on behalf of the Gubbi Gubbi Traditional Custodians. We extend our congratulations and thanks to both Steven Miles and Shane King



for their roles in securing the establishment of a Neighbourhood Facility for the area.

Since opening the doors in February, this purpose-built facility has allowed us to provide place-based support, tailored to respond to the needs of our communities in a safe, welcoming and supportive environment. Feedback from clients and community has been extremely positive. This was nowhere more evident than at our Family Fun Day held on 14 July when over 1,100 locals came together to enjoy a cost-free day of fun and entertainment, as well as getting to know their new community space. We feel very privileged to be able to work with the community and other key stakeholders. Going forward we envision a future where our communities can create their own vibrant and lasting solutions, meeting their needs and aspirations.

New Strategic Plan

The Board has also recently undertaken a review of its Strategic Plan. A workshop was facilitated by GIVIT Chairman Greg Goebel, who volunteered to assist Board Members, the CEO and key staff to develop a robust Plan that will help us improve our organisation, enable us to meet unexpected challenges and strengthen our role in the community. We are confident that this strategic direction will underpin Encircle's ongoing maturity and expansion to meet the changing needs of our communities.

Engagement with Government and the Community

In line with our Strategic Goal of being an effective advocate for our communities, we have engaged with a range of key State Government Department representatives, State Members of Parliament, and local Councillors. These meetings have been targeted at creating an ongoing dialogue with policy and decision makers on the issues and trends we are observing in the communities we work in. We have also recently joined other Queensland Neighbourhood Centres in providing recommendations to the State Government on the increased level of resourcing required to meet the demands we are responding to.

Appointment of new Chief Executive Officer

Early In 2021 we farewelled Patrick Bulman who went into a well-earned retirement after holding the position of CEO of Encircle for six years. During that time, Patrick was effective in progressing the Organisation's governance, its financial sustainability, guiding delivery of services and programs during the onset of the pandemic in 2020 and in overseeing the development of the successful tender for the Kallangur Neighbourhood Centre. We wish him all the best for a happy and relaxing retirement.

Following an extensive recruitment process, we welcomed Chris Staines to the CEO role in March 2021. Chris came to us with extensive high-level experience working in international roles in the Red Cross and with the International Federation of Red Cross and Red Crescent Societies. This level of experience was recognised by the Board as crucial to assisting the Organisation to mature and grow. The Board is excited to be working with Chris and to capitalise on his experience to assist us to meet the increasing challenges being experienced by our communities.

Our Board and Staff

We would like to take this opportunity to record our appreciation to Members of the Board for their many hours of service, advice and guidance. Board Directors are all voluntary roles, and we appreciate their dedication and support for the work of Encircle. Our thanks also must go to the Leadership Team, Staff and Volunteers who work with commitment and compassion to assist clients and community. The challenges of the past eighteen months have highlighted their continuing passion for making a difference in people's lives.

2021/22 – Here's looking at a better year!

Always optimists, our hope is that 2021/22 will be a much happier, healthier year. We understand that the impact of the past two years will continue to present challenges, but we look forward in the knowledge that the Organisation is equipped to meet challenges as they arise, as well as enabling us to embrace opportunities as they present themselves.

ENCIRCLE CEO REPORT 2020-2021

"Wherever there is a human being, there is an opportunity for kindness." – Seneca (4BC – AD65)

Encircle is privileged and fortunate to walk with people as they work through some of life's most challenging events. This last year has again tested us all as COVID-19 once again brought hardship - isolation and loneliness to individuals and families; stress and pressure to relationships; threat to employment and personal financial security; and menace to our mental health. And in response we saw the spirit, positive actions, and the generosity of our local community that our Encircle team knows so well, but which always surprises and delights us.

Our team of volunteers and staff were there again this last year - welcoming, comforting and supporting the vulnerable of our community. I extend my sincere appreciation and thanks to the entire Encircle team – members, volunteers, staff, and Board. You have done an amazing job demonstrating compassion and empathy, professionalism, and good humor. I also take this opportunity to pay tribute to and congratulate Patrick Bulman, Encircle's former CEO, for his many efforts and to extend my wishes for a long, fulfilling and happy retirement.

With COVID-19 dramatically changing our world, and with an eye to the dynamic growth and development predicted in our communities over the next decade, Encircle has developed a new Strategic Plan. This plan refocuses our direction, building on the great success and achievements of the past, and prepares us for the challenges of the future. Our new Vision is that 'Our communities will thrive and be resilient by being engaged, connected and supported'. Our five new strategic goals give sharp focus for our efforts and will guide our work - they are DEVELOP, DELIVER, CONNECT, ADVOCATE, and CAPABILITY.

This year has been marked by many highlights, well captured in the report by our Co-Chairs, Laurelle



Muir and Mike McFillin, that appears on the previous pages. Among the many achievements the opportunity to extend our service to the Kallangur community as operators of the purpose-designed and built Kallangur Neighbourhood Centre stands out. We welcome the opportunity and recognize the privilege entrusted to us by the Queensland Government to walk with and support our communities as they create their own solutions to their needs and aspirations.

On the following pages you will see reports about the Services that Encircle undertakes across the Moreton Bay and Brisbane North region. They allow an insight into the story of the communities we work in, the challenges that people face, and the success that is being achieved every day. Our team sees both sides of the coin of life, the struggle and the success, we are reassured by the indomitable strength of the human spirit. The experiences of the people and communities we work with energizes us to continue, it gives purpose to our work. I hope you enjoy this window into our community and our work.

Unfortunately, many of the challenges that our community faced over the last year will remain with us into the future. Maintaining good mental health and personal wellbeing is an issue that is rightly attracting increasing attention and focus. Over many years Encircle has delivered a range of counselling, family support services, and personal wellbeing programs on behalf of Government. The sections reporting on our Counselling Service and Family Support Service gives more detail on the work of our team of highly motivated and qualified practitioners.

The Queensland Parliament launched a public inquiry into Loneliness and Social Isolation in May 2021, reflecting changes in our society that have been brought into relief by the impacts of COVID-19.

The Encircle submission to the Inquiry drew on our nearly 35 years of experience working with local communities and operating three Neighbourhood Centres. This experience has taught us that local connections, community-led action, and place-based, community infrastructure are essential elements to addressing loneliness and isolation. We recommit to supporting communities build connections and belonging and have the capacity, energy and motivation to scale up our current activities as resources become available.

Domestic and Family Violence (DFV) is another social ill attracting increasing attention; a menace that will stalk our community into the future. This May Encircle convened the Candle Lighting Ceremony at Redcliffe for the 13th time, commemorating those in our community who lost their life as a result of domestic and family violence. On 15 October 2021 the 13th Peaceful March on behalf of Moreton Bay Says No to Violence will gather hundreds of people from across the community at the Redcliffe foreshore. This year's theme is 'We raise our voices against violence'.

Over the last year our Pine Rivers Community Legal Service (PRCLS) team supported vulnerable clients facing legal problems to access free information, legal assistance and referrals and representation. Many of our volunteers have given service to our community through PRCLS for more than 10 years. From 1 July 2021, and thanks to a Queensland State and Commonwealth Government funding grant, our service expanded to include Moreton Bay area. From our base in Strathpine, we now provide our full range of quality and responsive legal services right across the Moreton Bay area from locations at Caboolture, Redcliffe, Deception Bay, Kallangur, and Bribie Island. We look forward to welcoming and supporting new clients and remain open to working from new locations subject to demand and resources.

The state of the local housing market has long been a barbeque stopper, but it has gone to another level in the last year. The demand for residential property has brought not only benefits, but it has also created hardship - particularly for renters on fixed

income or people struggling to maintain a tenancy. Our Homestay Services team's report gives more information about just what this challenge looks like for an increasing number of people in our community.

Encircle is acutely aware of just how exciting a part of the world we are based in. The fantastic lifestyle, natural beauty and welcoming climate; together with easy access to great education and the growing economic capacity of the region are greatly valued by residents, and increasingly attract new residents. The population of Moreton Bay Regional Council (MBRC) area is forecast to grow from 480,000 in 2021 to more than 700,000 in just two decades. If this come to pass, more people will live in the MBRC area by 2041 than in the State of Tasmania. This development brings enormous opportunities and possibilities. It also presents challenges, for example to bring everyone along and to ensure that no one is isolated, marginalized, or forgotten during this exciting growth phase.

Throughout the year our work has been supported by many partners and supporters – large and small. Our stakeholders include the Australian, Queensland and local Governments, local businesses and national corporates. Most importantly it is the support from our local community that sustains and inspires us. From the local bakery providing bread for the hungry every day; the circle of friends who regularly drop care hampers into our Neighbourhood Centres – sometimes for people without a home and on other occasions for young mothers welcoming their first child. Without this continued support Encircle could not function. Your generosity of spirit and willingness to give of yourself says much about our community. Thank you one and all for your support – it makes a real difference every single day.

We look confidently to the year ahead, inspired by the community we work with, energized by the support of great stakeholders and supporters and committed to making good our Vision of 'Our communities will thrive and be resilient by being engaged, connected and supported'.

Chris Staines
CEO Encircle Ltd

OUR BOARD SUB COMMITTEES

BUSINESS DEVELOPMENT COMMITTEE

Is responsible for developing policy and overseeing the processes that guide the promotion and marketing of Encircle Ltd.'s existing business and client services, and for seeking other opportunities which will contribute to the sustainability of Encircle Ltd.

Laurelle Muir (Chairperson)

Cheryl Springer

Noel Tracy

Lauren Rogers

GOVERNANCE & NOMINATION COMMITTEE

Is responsible for monitoring Encircles activities to ensure they align with regulations and laws as well as the organisational policies will develop, review and monitor policy and related documents in its area of responsibility.

The review will be performed annually or more often, as appropriate and will seek input and feedback from staff and volunteers, as appropriate.

Fiona Graham (Chairperson)

Richard Haddon

FINANCE AND RISK MANAGEMENT COMMITTEE

Is responsible for overseeing the processes that guides Encircle Ltd.'s finance, audit and risk management processes, property management, information management, and workplace health and safety. It will develop, monitor and review FARM policy and related documents in accordance with Encircle's mission, Strategic Plan, operating principles, ethical obligations, and relevant legislation.

Mike McFillin (Chairperson)

Quentin Nosovich

Coral Gilbert

POLICY REVIEW COMMITTEE

Is responsible for providing advice to the Encircle Board on policy related matters which contribute to the good governance of the organisation in line with our mission, operating principles, ethical obligations, and relevant legislation

Laurelle Muir (Chairperson)

Noel Tracy

Jasmin Bulman

All subcommittees are supported by nominated staff members.

STRATEGY

2021 – 2024

OUR VISION:

Our communities will thrive and be resilient by being engaged, connected and supported.

OUR MISSION:

To be a responsive, adaptive and sustainable organisation to meet the changing needs of our communities.

OUR VALUES:

We acknowledge the traditional custodians of the land on which Encircle Ltd. meet and we celebrate their enduring connection to Country, knowledge, and stories. We commit to supporting First Nations communities in their self-determination

We welcome and respect every individual with whom we engage. We commit to being kind, extending empathy and compassion, and being non-judgemental.

We value our integrity. We commit to acting honestly and professionally, being accountable for our actions and transparent.

OUR GOALS:

Develop

supporting communities to develop capacity and resilience.

Deliver

deliver quality services and programs that positively impact individuals, families and communities.

Connect

strengthen connections, networks, partnerships and collaborations through engagement with our communities.

Advocate

be an effective advocate for our communities through listening to and understanding their needs and aspirations.

Capability

an accountable, transparent, and effectively governed organisation with sustainable resources and systems.

2021 IN REVIEW



29448

Community
Visitors/Calls



9717

People assisted by
Community Legal
Service



78

Families supported by
the Family Support
programs



12683

Occasions of general
support services
were provided



2634

Learning and
Connecting
Participants



374

Homestay Early
Intervention
Clients



129

Service Integration
Initiative Care
Coordination
Clients



327

Older Persons
Action Program
Participants



10250

Volunteer Hours
Worked



120

Volunteers



285

Community Centres
Hirers



724

Counselling
Participants



73

Young families
involved in the YPP
Program



87

Homeless Outreach
Access Program Clients



70

Service Integration
Initiative Homeless
Connection Clients

CORPORATE SERVICE

The Corporate Services team provide services across Encircle's Management, Finance, Information Technology, Service Delivery, Strategy, Planning and Performance, and Venues Management.

Our Corporate Services team support approx. 50 staff and more than 150 volunteers who focus on providing support to our local communities.

June's Story

After retiring at the end of 1997, I started looking around for some volunteer work and was advised to approach what was then Pine Rivers Welfare Association (PRWA). I was lucky to be offered a position with the PRWA commencing on 26th March 1998.

At the PRWA centre, then located in a two-story house at 730 Gympie Road, we were located upstairs in the house, and I was trained to do reception work by a volunteer - in those days client information and support needs were kept on small cards in alphabetical order.

In 2003 reception was moved downstairs making it much more accessible for people with disabilities and mothers with prams etc. That year the name of the association was changed to The Pine Rivers Neighbourhood Centre (PRNC).

During those early years I was fortunate enough to be able to work with Mrs Betty Blake (a founder of PRWA) on occasion, and her knowledge was immense. Arthur McCutchan and Clare Harries were also founding members of PRWA.

With the growing needs of the community and the new services the PRNC offered, we soon outgrew the building we occupied, even with an additional space named for our founder. The "Betty Blake Building" was mainly used for training and meetings etc., In 2006 the house next door was rented and used to house staff, but it wasn't long before we ran out of



June D - Pine Rivers
Neighbourhood Volunteer since 1997

space with our legal services team requiring more room. The volunteers used to take all the bookings

for the legal service, so we were kept busy looking after all the services provided by PRNC. In 2013 we re-located into our brand-new, purpose designed building at 865 Gympie Road.

Over many years I have worked with numerous volunteers, and we have helped staff where possible along the way, which included distributing the centre's Newsletter to over 5,000 homes and organizations in 2003. We were also lucky to have help with looking after clients, especially from Gwen from Care and Concern and the Salvation Army.

Since I started here in 1998 we have seen 8 CEOs join the organization.

Becoming computerized has been wonderful, although it has been a test to me at times. I have been lucky to have the help of Maree who I have worked with for many years.

I have been very fortunate to have been able to help the community in some way which has been very satisfying, and I have really enjoyed the years that I have volunteered here and hope to continue for a while longer.

VENUES FOR HIRE

Across the Moreton Bay Region, we are fortunate to manage seven of the local community centres. More than 110 permanent hirers offer all sorts of classes to their local community - from Martial Arts to CraftGroups. Below are just two of the activities that are offered throughout the week at the centres. See the Facebook page and our website for the activities that are offered in our community.



Saturday Morning Zumba class at Albany Creek Community Centre



Warner Lakes Physio who meet at Pendicup Hall and whose motto is:

Dance - Fitness - Fun - Friendship

MORETON BAY COMMUNITY CONSORTIUM

Encircle is privileged to be the lead agency of the Moreton Bay Community Consortium (MBCC) which includes Deception Bay Neighbourhood Centre, Centre Against Domestic Abuse and Bribie Island and District Neighbourhood Association Inc. Over the past 12 months the Family and Relationship Services program under these organisations have conducted individual and family counselling sessions. Some of the groups supported by the consortium includes:

- Circle of Security
- Parenting from the inside out
- Coping after Separation
- Taking charge of your anger
- Take 2 Children and families happiness and Resilience Program

PINE RIVERS & REDCLIFFE FAMILY SUPPORT

Aiming to support families and bring about positive changes for children and parents, the Family Support team walk alongside families to explore a range of issues including family relationships, children's development, and parenting. Many families seek support with additional factors that are impacting their family including experiences of individual or family trauma, domestic and family violence, substance use, mental health impacts, family separation, and financial hardship. Our service works with families for approximately six months, providing outreach services and centre-based group work to explore and address their goals. Additionally, our service connects families to other services and resources in their community, helping build support networks that last beyond their engagement with the program.

FAMILIES' STORIES

The Family Support Worker was amazing and very, very supportive of my situation. I cannot praise her high enough.

'Sasha' - mother, engaged with Family Support.

FAMILIES' STORIES

You've made my life so much happier... you're just amazing...you bring happiness to kids' lives who have been through an amazing amount of stuff...you've made my Nan so happy and I couldn't ask for anything better...your work is amazing. Thank you so much to the boss who created the Neighbourhood Centre because the Neighbourhood Centre is amazing.'

'Sarah' 11yrs old of her experience of working with the Family Support Program.

78 Families and 164 Children supported by Pine Rivers & Redcliffe Family Support Services

27 Group sessions supporting parents around their experiences of parenting and to better connect with their children.

85% Of the families who completed their case plan, reported change within their family and having achieved their goals.



Fun and games at our Families' Week event 2021

With the added complexities COVID has introduced, an increasing number of families are requesting support for increasingly complex family support needs. This increase in number and complexity continues to challenge our service's capacity to meet this demand with the available resources. The teams continue however to work collaboratively and responsively within the community to meet these needs.



Family time at our Families' Week event

YOUNG PARENTS PROGRAM



Park play dates with our YPP families

Our Young Parents Program (YPP) team strive to positively impact young pregnant and parenting families in the Brisbane region. We aim to equip young parents to feel more confident in their parenting, to support their understanding of their children's needs and development and to celebrate and champion their achievements along their pregnancy and parenting journeys. Young parents face multiple challenges as they commence parenting, including social stigma and isolation, financial hardship with limited incomes, and practical issues around transport given their age, in addition to learning about their child and what it means to be a parent. Many young parents are also navigating additional factors including domestic violence, mental health issues, and previous experiences of trauma. The YPP team supports young families to explore their hopes for their family and address their goals whilst building their connections and community through tailored individual support and group work.



Connection and Play – special moments at Parent Group

73 Pregnant and parenting families with 52 children supported by YPP.

133 Group work sessions supporting young parents in their pregnancy and their experiences of parenting and to better connect with their children.

96% Of the families who completed their case plans reported change in their family and achieved their goals.

When asked about the impact of their experience of YPP, young parents reported the following:

"I feel a lot more confident in being a Mum"

"I feel like I have gotten a lot of help in making connections with other mums my own age and help to organise things like childcare for my son. Even just having someone outside of family to call when I am really struggling to cope with situations and knowing that I will have non-judgmental support is really helpful and reassuring"

"My parenting skills have improved"

"YPP has been an amazing experience for me and it was amazing getting out of the house meeting other mums to be. It's an amazing safe place and I feel so comfortable going there. Thank you for your time."



Beautiful bubs chatting with their friends at group

WUNYA BABY AND CHILD TO COUNTRY

The Wunya Baby and Child to Country ceremony began as an initiative of the First 1000 Days program. Aimed at giving Aboriginal and Torres Strait Islander children a better start to life, the program ran in the Moreton Bay region from July 2018 until 2020. Five Wunya to Country ceremonies have been held since it began.

In July this year thirty- eight babies and children were welcomed on to Kubi Kubi land by a local elder. The event was held in Caboolture and attended by 150 members of the children's families and community members. The ceremony is an integral part of welcoming a new baby or child into Aboriginal and Torres Strait Islander communities.

For thousands of years Aboriginal and Torres Strait Islander peoples have held Welcome Baby to Country ceremonies to acknowledge an infant's connection to the lands on which they are born. During the ceremony, babies and children received kangaroo furs, clap sticks, a traditionally designed headband, books, a certificate and a family photo.

Encircle is a member of the Wunya 2021 Working Party that is comprised of various local community organisations including the Public Health Network, Lady Gowrie Caboolture Early Years Centre and many others. The Working Party was established to ensure the Wunya to Country ceremony continues in the Moreton Bay region into the future.



Wunya

HOMESTAY SERVICES



Homestay team - Reflective Practice training

This year has seen a further downward spiral in the housing situation in our local regions. Record demand for housing and low vacancy rates are having significant impacts and we are receiving more calls from people in desperate situations. People who have never sought support from welfare services are contacting us in record numbers.

We are hearing in many instances of leases not being renewed as landlords take advantage of the opportunities in the market or are forced to sell their property because of loss of income or other impacts of COVID-19.

Many families are telling us they have been forced to split up to stay with different family and friends to keep a roof over their heads. These sorts of arrangements place significant stress on individual family members, on their relationships, their work, schooling, and mental health. Overcrowding in the homes of the host family and friends also often puts those tenancies at risk.

CONNECT- with our communities

We are facing an unprecedented housing crisis with no end in sight and are very concerned about the future of so many people in our region, especially those who are more vulnerable.

Homestay Pine Rivers, Redcliffe & Brisbane North

As an Early Intervention service, Homestay have continued to provide tenancy sustainment supports to our clients across Pine Rivers, the Redcliffe Peninsular and in Brisbane North. Over the last financial year, the Brisbane North service, operating out of the Zillmere Community Centre received 194 referrals and provided case support for 151 clients, with 95% successfully sustaining their tenancies. A further 10 families experiencing homelessness were assisted into housing. Our other Homestay service operating out of the Pine Rivers and Redcliffe

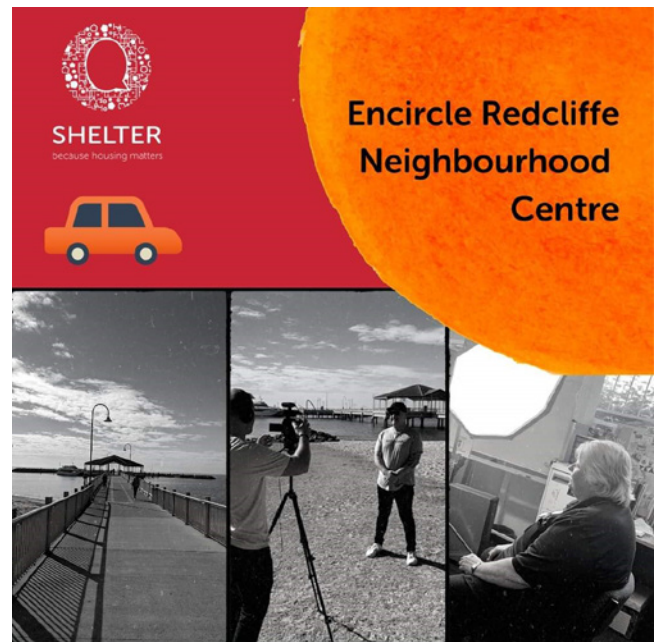
Neighborhood Centres, received 584 referrals and were able to support 223 clients, with 75% of supported cases housed in secure and sustainable accommodation on closure. The lower percentage for this service is indicative of the higher numbers of clients supported who were homeless when they commenced supports. The Brisbane North region has access to more resources and a number of Homelessness services. Despite this, a further 25 clients were assisted by our Moreton Bay teams from being homeless into their own tenancies. The Homestay teams work under significant pressure to respond to people in very vulnerable situations. As dedicated and highly skilled practitioners, they walk alongside their clients on their journeys through some of life's most challenging situations.

Homeless Outreach Access Program (HOAP)

In addition to Homestay, we have also delivered support for homelessness with the Homeless Outreach Access Program (HOAP). This program currently provides the one outreach worker funded to meet the needs of people experiencing homelessness across the whole of Moreton Bay region. While HOAP was initially funded as a COVID response, we are very excited that additional funding has now been approved by the Department of Communities, Housing and Digital Economies (CHDE) through until June 2023. The service received a staggering 500 referrals in the last 12 months. Sadly, there is only so much a lone worker can do to assist securing a home for that many people, especially when the region does not have the properties available to accommodate such huge numbers. The service formally assisted 87 cases and was able to house 45 of these. Informal supports with provision of information and referrals and being a presence providing opportunities for homeless people to connect to services and resources in community spaces for more marginalized people was also part of the work delivered.

While we triage cases and can refer to other services, who like our Homestay teams step outside of their scope of practice to respond and support where they can, it is not possible to meet all demands. We are

hoping that with further negotiations and support from other stakeholders, that we may be able to secure additional funding to enable this program to increase capacity to meet the significant need in Moreton Bay.



Interview filmed by Q Shelter with Encircle staff - raising awareness of Housing and Homelessness in Moreton Bay

Service Integration Initiative (SII)

The State Budget in June 2021 allocated massive resources to the area of housing and homelessness that will have profound and long-lasting positive impacts in the lives of vulnerable people in the communities that Encircle supports. With the new Housing Strategy giving guidance and resources committed to support structural change, we are excited about the possibilities for meaningful improvements across our sector. The SII is an example of an initiative supported through the State budget with funding extended until June 2025. The SII in Moreton Bay is auspiced by Encircle and works alongside nine other counterparts across regional Queensland, supported by Q Shelter. The SII Regional Care Coordination Facilitator role is responsible for the provision of place-based support to existing care coordination and networking groups across each location, with a specific focus on enhancing person-centred care coordination

for people with multiple needs that are, or are at risk of, homelessness. The SII seeks to enhance engagement, collaboration and capability building opportunities in creating more integrated and coordinated service response mechanisms. Aligned with the evaluation process, the SII will ensure that relevant and timely qualitative and quantitative data is captured. The work being done in Moreton Bay is held in high regard because of the successful outcomes that have been achieved to date. On the ground this translates into two strong Care Coordination Groups (CCG), Moreton Bay North and Moreton Bay South, both of which are achieving meaningful client outcomes for both people at risk of homelessness and those without a home. In the last financial year, the CCGs have met 90 times, each attended on average by 12 services, and they have supported 129 cases, of 79 of which have moved from homelessness into their own homes.

Our Regional Care Coordination facilitator also plays a pivotal role in a number of other important initiatives, including:

- Facilitating the Moreton Bay Housing and Homelessness Network that provides a forum for the services in the region to network, share resources, information and learn and grow together.
- Facilitating the Place Based Response Team - strategically focused service leaders working to create better housing pathways, strengthen collaborative working relationships, improve service delivery and support the professional development of the workforce in the region.

We acknowledge the benefits of the ongoing funding and positive partnership approach from the Department of CHDE. The Moreton Bay Housing Service Centre staff regularly work above and beyond their roles to try to meet the needs of very vulnerable people in our community.

Encircle values the excellent cooperation and collaboration in the communities where we work - amongst the various levels of government, with partner service organizations and civil society actors. Despite these positive partnerships, great goodwill

and increased resources being made available to support the most vulnerable of our community, homelessness is likely to remain a major issue into the foreseeable future.

COVID-19

Government funding to enable rapid responses that supported the maintenance of public health was distributed via many community organisations. Homestay received \$150,000 Immediate Response Funding (IRF). These funds were initially targeted to accommodating homeless people in hotels, as a health response to COVID. After the first few months, the funding was repurposed to cover the set-up costs for people exiting hotel accommodation into new tenancies, particularly supporting them to obtain essential household items, like beds and refrigerators. Financing accommodation costs was then solely managed by the Moreton Bay Housing Service Centre workers. However, Encircle's Homestay, HOAP and SII programs, working closely with other stakeholders in the community, coordinated pathways so clients could access the hotels, intake assessments, ongoing referrals and supports while in emergency accommodation and access to IRF on exiting accommodation. This included a team of mental health workers from Lives Lived Well, Neami National and Community Health, situated on site at the main hotel used for emergency accommodation in the region.

From April 2020 till March 2021 IRF in Moreton Bay provided accommodation for 22 adults and 19 children and supported household set up for 82 adults and 26 children.

Sourcing all the required items sometimes meant multiple orders, payment processing and delivery arrangements with different suppliers. The ripple effect of COVID-19 also created barriers as time went on, with some suppliers unable to source items for months at a time. As a result people were sometimes left in hotels longer, or moved into their new homes without basic household items, such as fridges, washing machines and beds. The mental agility, professional fortitude and resilience of our team through these last 18 months has been remarkable. This additional work was on top of what

the team is engaged to deliver in our regular roles. While team members are fatigued they also holds a strong sense of purpose and a sense of achievement for the contributions they have made to so many people during this time.



CONNECT - with our Stakeholders

"We continue to refer to Encircle as we have an enormous amount of faith and confidence that the service will deliver an outstanding level of service to clients. We consider the staff to be committed to their roles and appreciate the extra lengths that staff will take to ensure an outstanding service is provided to clients" – **QSTARS**

"I, personally have the utmost confidence Encircle Brisbane North Homestay Support Service can sustain a tenancy following an Early Intervention referral and if there happens to be some type break down with tenancy, then Kurbingui know that we can communicate the issues and we regularly work collaboratively to resolve any issues." – **Kurbingui Youth and Family Development**

"Encircle have always been professional and their staff seem to have a wealth of knowledge around tenancy rights and responsibilities, tenancy legal issues and different resources that area available to people who are at risk of or are homeless." - **ACH Group (Good Lives for Older people).**

"When tenants have engaged with Encircle, we notice in a short space of time a change in their communication and how they interact. While a tenant may have previously been uncomfortable with acknowledging their issues or speaking with us to find a solution, this usually changes once Encircle has engaged with them." - **Chermside Housing Service Centre**

TRANSFORM - Client Story by Stephanie

My name is Stephanie Brown, I come from a strong line of Wakka Wakka People. I have lived here in Brisbane for over 20 years. I became a stay-at-home, single mum, taking care of my daughter who has a disability.

I had come to receive help from the Lawnton Neighbourhood Centre and met a nice lady by the name of Trish from the Homestay group; gave me the option to train as an Individual Support Worker, also pushing me to complete the training and helping me to get my driver's license.

By the time I became a qualified Carer I had also got finance for my first ever car, then got a job in Indigenous Urban Health as a Personal Carer for over 4 years, which provided much joy and respect, I felt looking after elders; the stories and laughs; supporting them in every way I could, was well worth it.

As time went by my own health deteriorated and I knew I had to slow down and am now doing Business Admin Training with Kurbingui Youth Development, this has made me learn so much, which I thought was out of my comfort zone. I have been given a few places for placement and once I heard the Lawnton Neighbourhood Centre was one, I so jumped at the opportunity to because I already knew of the place.

Today I am about 10 weeks in doing my placement and I cannot believe how nice everyone is here at Encircle Neighbourhood Centre. I've learned so much, I have never used a computer or emailed before this training started. I remember the first week here, I felt out of my comfort zone and yet here I am sticking it out, trying to start my new career path, so a big thank you to the volunteers and all the team who also encouraged me along the way. Thank you all for having me throughout the weeks, much love and respect. Stephanie Brown.

(We have watched Stephanie grow from strength to strength, both in her time as a Homestay client through to having her join our Encircle family for her traineeship placement at our Lawnton site. Stephanie has been an inspiration - she has now had a number of job offers and is looking forward to the next chapter of her life. We all wish her well and know she will be an asset wherever she finds her career path takes her).

ENRICH - Client story by Joanne

I was referred to Homestay by the Department of Housing because my house was so cluttered it was unmanageable. I was at risk of being evicted and ending up homeless if I did not rectify the problem. I had been living in the house for over 25 years and accumulated a lot of things. I also work a casual job with erratic hours, support my adult son with autism who still lives at home, as well as providing care for my ageing mother who lives on her own nearby. This means I struggled with time and energy to manage my household.

What had the most meaning to me, in working with Homestay, was the constant support and encouragement. When I knew the Homestay workers were coming each fortnight, I would be inspired to actually achieve small goals between visits so I could show them what I had achieved. The workers supported me in physical ways, like the provision of a skip bin and regular trips to the dump, and removal of items for donation, as well as help to do chores like dishes, folding clothes, or whatever house goal or project was being worked on.

In a mental and emotional sense, they provided support by listening to me as I struggled with all my responsibilities and provided encouragement to help me persevere and develop new skills for managing my life more effectively.

My life has changed after working with Homestay in that I've learned to space the housework out and do small tasks often, rather than trying to do everything all at once. I've learned to outsource either by asking someone like a friend or family to help me when it becomes overwhelming or hiring someone like a cleaner once a fortnight to do bathroom and floors, and whatever needs to be brought up to date. I also think more carefully about making new purchases based on need rather than want, and whether I have space for it. I try to do a regular declutter in order to stop things becoming unmanageable.

What's next for me? Most of my house was sorted with Homestay before my time with them finished. I am currently working on my bedroom. When that is finished, I will do the last room in the house, my craft room. When these are done, I will have more space and freedom to do relaxation activities like my craft which helps me cope with the stress in my life. It will also allow me to have more space and feel more comfortable having visitors in my home.



Joanne and family



Happy Hat Friday - Homestay Virtual Team Meeting in lock down.



Staff and volunteers with Stephanie (2nd from right) at Pine Rivers Neighbourhood Centre.

Enriched and Grateful

We are indeed enriched and grateful to all our stakeholders, service partners and especially to our Encircle volunteers who support us in the work we do. We couldn't do our work without each of you. While we share in the struggles and frustrations experienced by our clients, often with limited resources and options, we are also privileged to share in their successes. We draw from them inspiration and learnings that enrich our work as practitioners and contribute to the continuous strengthening of our services. To all our Homestay team members, your dedication, passion, and professionalism shine through every day and truly do enrich our communities and our Encircle family. THANK YOU.

THE PINE RIVERS COMMUNITY LEGAL SERVICE

The Pine Rivers Community Legal Service (PRCLS) has faced challenges this last year in ensuring that services are available for the vulnerable in the community needing to access the legal system. The impact of COVID-19 has resulted in demand for more services in particular areas of law and has required increased flexibility in service delivery. Some key changes implemented are that legal advice appointments are available both over the phone and face to face; staff can work effectively from home, and Community Legal Education sessions have been offered both face to face and online. This last year has seen more people seeking legal advice and support in matters regarding family law, and domestic and family violence law. An additional full time Solicitor was appointed to provide legal advice and drafting support solely in these areas of law, thanks to additional funding.

Services provided, including outreach activities.

With the organisational Vision, of 'Connected, Vibrant, Resilient communities,' guiding our service planning, PRCLS has focused on making an impact by supporting people to be resilient and connected.

Appointments, either face to face or over the phone, have been provided at Strathpine every weekday; at Redcliffe Neighbourhood Centre weekly; at Bribie Island Neighbourhood Centre monthly; at the Family Relationship Centre at Strathpine weekly and a 'drop in' service has been available every Thursday at Strathpine when not in lockdown.

PRCLS provides the weekly Domestic and Family Violence and Child Protection Duty Lawyer services at the Pine Rivers Magistrates Court. Our solicitors are in court and able to connect with people experiencing domestic and family violence where and when they need support.

Community Legal Education has been provided in a variety of forms - in youth spaces, with our Solicitors

attending round table discussions, and providing workshops, and online.

Partnerships with other community organisations, both formal and informal, have been developed with connections being maintained through referrals. The PRCLS' relationships with Worklinks, the Institute of Urban Indigenous Health, QUT, Prince Charles Hospital, Aboriginal Torres Strait Islander Legal Service, Legal Aid Queensland, Family Relationship Centres, Family Dispute Resolution Practitioners, Mediators and other community legal services and private law firms, ensures that people are connected with the service that is best able to meet their needs.

The types of legal services PRCLS provides encourage access to the legal system and the knowledge that community members acquire through services provided by PRCLS builds their resilience to cope with stresses and challenges. Next time the same or similar legal issue challenges them, they will be better informed, more prepared, and better resourced and know where to get legal help.

Specific forms of legal services provided include legal advice, legal information, referrals, legal tasks, community legal education and dispute resolution services. Dispute resolution services (mediations) are provided either by our Solicitors who are also Mediators and Family Dispute Resolution Practitioners, or by external contracted Mediators.

PRCLS provides targeted support for the most vulnerable in the community by providing:

- Support for self-represented clients in the family law system. A series of ongoing but discrete legal advices are provided,
- Drafting clinics which provide assistance with preparing court documents in domestic and family violence law, family law, and QCAT minor debt and neighbourhood dispute matters. Documents drafted include family law affidavits, consent orders, applications and responses, domestic and family violence applications and responses and

applications in QCAT matters.

- Referral services within Encircle, such as to specialist domestic and family violence counsellors, family support social workers and multi-cultural groups.

Community Legal Education

Our team prepared and presented a series of workshops in collaboration with QUT law students and Worklinks at Caboolture, Strathpine and Kippa-Ring. Specific topics covered include ‘Losing your Licence’, Police Powers” and “Sexting and Revenge Porn”. In collaboration with Encircle’s other programs and the Queensland Police Service, PRCLS presented workshops on respectful relationships at a local Trade College.

“PowToon” online resources have been prepared on areas of law with a focus on young people – raising awareness on areas important to younger people.

As part of the Moreton Bay Regional Council “Staying Safe During Domestic and Family Violence Prevention Month” PRCLS Solicitors were guest speakers on the topic of financial abuse.



Legal Team

Volunteer Contributions

This year has once again seen tremendous contributions from our team of dedicated, committed and skilled volunteers. We thank them for being so ready and willing to return to work with us as circumstances allowed. Volunteers support us with legal work, on-site legal advice at the drop-in service, data capturing, reception, research, drafting, filing and other administrative functions.

We are grateful for the ongoing work of law students, and administrative and Solicitor volunteers who donate their time, expertise, and skills to support the service to be the professional and supportive place that it is.

Service Delivery Improvements and Highlights.

During the pandemic, PRCLS improved its range of service delivery options by digitising its client intake forms and moving to a cloud-based environment; providing an option of telephone legal advice services in addition to face to face advice services; and adapting community legal education to produce online resources. Staff are able to work from home when required, and the Duty Lawyer Services are provided over the telephone during lockdowns.

New referral pathways have been developed between The Institute for Urban Indigenous Health (IUIH) and our legal service and mediation service. First Nations Clients of IUIH are being referred for mediation regarding financial settlement after separating, and regarding parenting matters; as well as for legal service support to draft consent orders regarding post separation financial matters.

The team has worked hard to support community members seeking legal services during the pandemic, with the relevance of our organisational Mission - “Enabling and encouraging individuals and families to take informed control of their own lives and together enriching our community” in our minds as the service adapted service delivery approaches to the realities of the COVID-19 situation.

A legal case study:

The Legal Problem - access to the legal system to address power imbalance. Sam* had been served with an application for financial orders, after separating from Sam's partner after many years together. Sam was unemployed and from a non-English speaking background and the other party had a well-paid job and had a Solicitor on record. Sam needed help to self-represent in the family court proceedings to ensure a just and equitable outcome.

The Solution - PRCLS assists vulnerable clients to self-represent in family law matters. PRCLS was able to work with Sam to prepare Sam's Court Response and Affidavit material and assist Sam to file and serve the documents on time. Sam was supported to prepare for the property conciliation conference at court, and to consider possible reasonable options and outcomes. PRCLS assisted Sam to address letters to the other party to propose settlement of the matter and encourage early resolution. As the matter progressed in court, Sam was supported with information and advice about the processes and documents. Sam also accessed legal advice about related parenting matters. Sam was able to reality check options with PRCLS's qualified and experienced team and consider solutions when settlement negotiations broke down. After much negotiation the parties were able to reach agreement and prevent the stress of a hearing.

The outcome - PRCLS ensured that any power imbalance was addressed by providing Sam with access to legal advice and support to ensure a just and equitable outcome. (* Not the real name)

Legal Services

Total Number	9,797
Legal Information	2,652
Legal Advice Services	2,644
Referrals	2,381
Legal Task Services	1,229
Facilitated Dispute Resolution Services	43
Duty Lawyer Service	836
Community Legal Education	12

Study 2

The Legal problem - Lack of access to the legal system and lack of understanding of processes and legal language. Trad * had been charged with a road traffic offence. An alleged mistake of law was made when sentencing Trad, and the incorrect section of the Act was allegedly applied, resulting in a driving disqualification. Trad appealed the decision but Trad did not attend the appeal in person. Trad was advised that at the appeal the matter was 'struck out' and believed that this meant that he was able to drive again. Trad then drove again and was charged again and if he was found guilty, he would be disqualified from driving for many years - a result which would be manifestly unjust in the circumstances.

Trad needed to be able drive. He came to us for help. PRCLS researched the best option for Trad and then PRCLS supported Trad in several ways - emailing the Chief Magistrate to correct the injustice, drafted case conferencing submissions to the police prosecution based on public policy and compassionate grounds, and also assisted Trad to re-open the matter under section 188 of the Penalties and Sentences Act 1992.

Trad's application to re-open the matter was successful; the matter was heard again, and Trad can drive again. Justice prevailed.

(* Not the real name)

Community and Family Mediation Service (CFMS)

The CFMS provides family law mediation and family dispute resolution services at no cost for eligible client groups. Clients are referred from within PRCLS or from other organisations in the region. During the last year a new effective referral pathway was developed between The Institute for Urban Indigenous Health (IUIH) in Strathpine and the mediation service. Demand continues to grow for mediation and dispute resolution as alternatives to time-consuming, expensive and confronting court options to resolving family law disputes.

NEIGHBOURHOOD CENTRES

REDCLIFFE

The global pandemic, and the complexity it has brought to our community during the past year, has had a significant impact on the operations of the Redcliffe Neighbourhood Centre. This has been apparent across all of the areas where we support our community, including emergency food, housing and homelessness support, domestic and family violence, elder abuse, family breakdowns, social isolation and advocacy. Our support to people completing assistance applications has increased significantly with housing applications, rental refunds, bond loans, rent deductions, and general form-filling and supporting documentation at the top of the list of the requests for support we received. We welcomed many first-time clients to our centre during the year, people who have not felt the need to reach out for support previously found a friendly face and a helping hand at our Centre.

This year, 14,942 community members engaged our services. Neighbourhood Centre staff and Care Army volunteers provided clients with 1,537 food parcels, supporting more than 2,400 adults and 1,300 children.

Our community activities have also been impacted due to lockdowns and ongoing restrictions with limitations in numbers able to participate in various events and activities. This has resulted in people avoiding social activities, non-essential travel, and unnecessary visits to relatives or friends. Unfortunately, many of our clients have reported concerns about leaving their homes to attend to routine tasks (e.g., grocery shopping), searching for employment, fear of the risk of homelessness, personal finances, and increasing stress within families and relationships that has fuelled violence.

In response our team has exercised their creativity and innovation, for example by developing online options. One case was the Walk with Me event in late 2020, with the purpose of raising awareness

about dementia. The event was held virtually with an estimated 600 people participating online. Similarly, the Candle Lighting Ceremony, held to commemorate lives lost and those left behind because of domestic and family violence, saw 70 people attend the event in-person while more than 160 people participated online. As COVID-19 related restrictions have eased, community activities such as the community BBQs, Seniors Morning Teas, community information session workshops and the sustainability garden group have been able to operate with great success. Further highlights include the two market events - the Spring Markets held in October and the Twilight Markets held in December, where more than 750 attendees gathered – the event was greatly appreciated, with overwhelmingly positive feedback received. A range of improvements have been carried out around the Centre during the year thanks to Moreton Bay Regional Council. The front wing of the building which used to leak every time it rained has received a new roof. A new garden path from the footpath at the Street to the front door of the Centre was constructed, improving accessibility and safety for all our visitors. Currently the rear wing of the building is being re-built, this will allow us to host more students and volunteers onsite, expanding our capacity to respond to community needs.

PINE RIVERS



The Pine Rivers Neighbourhood Centre is conveniently located in the centre of the Moreton Bay suburbs of Albany Creek, Brendale, Strathpine, Bray Park, Lawnton, Warner, Joyner and Petrie.

Encircles' vision is for communities to be connected resilient and thriving. A large proportion of community members engage with us initially for support with their immediate needs – a hot meal or drink, access to a laundry, therapeutic and financial counselling,

early intervention assistance to avoid homelessness and to join the community groups that call the Centre home.

The underlying need driving these services and people's engagement at the Centre is connection – a safe place where you can be seen and heard. Every community member that walks through the door and engages with one of our team is treated with respect and dignity. When community members have a positive experience then it sets us up for future success.

By way of example – approximately two years ago a lady with three children engaged with us for support to leave a domestic violence situation. We supported her directly through our financial counselling service. We further supported her through warm referrals to an agency that specialises in Domestic Violence situations and to a local food relief service. Recently this lady returned to Encircle as a volunteer while she studies counselling at university. She identifies that our assistance in helping her build upon her existing resilience and rebuild her life, motivated her to 'give back' through volunteering and begin study in a field where she will be able to support other families in similar situations.

Earlier this year our Community Development team conducted a community survey that highlighted the strengths of the community and where there are opportunities and the need to do more. The feedback that has been received will bring a renewed focus to making the Pine Rivers Neighbourhood Centre a community hub, with more people accessing our centre to engage in fun, informative and skill building events and projects.

The centre also hosted Sing and Grow programs which focus on strengthening family relationships, building capacity in parents to support their children's development in the early years of life, and encouraging the use of music within communities.

The Adult Literacy program continues to deliver a valued service to the community, now with 25 active tutors, five of whom joined the team in August. Our tutors deliver approximately 50 hours of support each week through three Conversational English

classes attracting between 12-15 students per session as well as one to one tutor sessions. The whole program is volunteer-led and delivered and requires a minimum of 10 hours of coordination each week.

The impacts are clear – reflected in the number of students who have now been able to get work, start traineeship's and join TAFE courses as they gain confidence in their own abilities and develop their self-esteem. Apart from the classes, our volunteers work to support our students to explore their local community, such as the North Pine Museum and local libraries. Students are also encouraged to participate in other community activities including the coffee and chat mornings and community BBQ that are regularly hosted at Encircles Neighbourhood Centres at Kallangur, Pine Rivers and Redcliffe.

Through the program we have become involved in the launch of the Moreton Bay Regional Council Natural Disaster Preparedness program. Tutors are working with students to help them develop an understanding of what people need to do in readiness for the coming summer, preparing for the risk of storms and floods. MBRC will partner with the program to offer community information sessions for members of our CALD communities, helping build understanding of issues related to COVID-19 and the vaccination program in our local areas.

We appreciate the great support of community partners, including Bunnings who have coordinated four BBQs over the last 12 months, raising approximately \$450.00 per BBQ. The Lion's Club of Pine Rivers is a reliable and strong supporter of the program, and we thank them for their continued and generous support. These funds have been used to pay for room rental for classes and to purchase much needed resources for the program.



KALLANGUR



Completed in late 2020 and opening to the local community in February 2021, the Kallangur Neighbourhood Centre is a tangible expression of the Queensland Government's commitment to community support services in Moreton Bay. Encircle Ltd. is honoured and proud to operate this custom-designed facility that was built by local construction companies, supporting local workers, and boosting the local economy. Kallangur is one of Moreton Bay's fastest growing suburb with annual growth rate of 2.3% over five years. The Kallangur Neighbourhood Centre provides a convenient and central place for people to meet, to access important services and supports and is quickly contributing to the growing sense of community.

One of the first initiatives undertaken by our team was a series of community consultations that revealed that unemployment, health and well-being, social isolation and housing are the main concerns of the community. Our team is working collaboratively with individuals, community groups and other support agencies to bridge the gaps and ensure the activities we provide respond to the identified and emerging needs.

The Centre has attracted great interest from the community with local artists, community groups and organisations eager to participate in our projects, events or access the state-of-the-art facilities provided at the Centre. We have built a strong relationship with Gubbi Gubbi Custodians and Aboriginal Community Elders. The local community, schools, and community organizations together with representatives of the Moreton Bay Regional Council, the Queensland Government and the Federal Governments have generously lent their energy and support as the Kallangur Neighbourhood Centre is establishing as an essential community asset.

Between opening in February 2021 and the end of June 2021, approximately 3,000 people have accessed the centre. The feedback received to date indicates that people consider the Centre a safe place where they can socialise, learn, or obtain support.



Family Fun Day – 5 June 2021.

OLDER PERSON'S ACTION PROGRAM (OPAP)

OPAP has moved from a Support Worker role to a Case Managed model that offers a more Psychosocial aspect to the planning, support, and delivery of services. There has been an increase in the number of Seniors over 65 years accessing the service. The housing crisis, where there's a lack of appropriate independent affordable housing options available, is cited as the most common reason why people are approaching OPAP.

Elder abuse, legal matters, transport, technology barriers, navigating and not having knowledge of how to access or navigate My Aged Care applications are common concerns impacting our local seniors. Social isolation and loneliness have increased for those already living alone and not engaging in the community or outside of their homes, this can contribute to the decline in their health/fitness and mental wellbeing - particularly if no physical activity or human connection is undertaken.

Responding to this situation, OPAP has worked hard connecting seniors into local groups and create social and leisure activity groups to reduce social isolation and loneliness, build community, to support the aim of reducing social isolation. Several initiatives are being developed within the program. The first is an Intergenerational Bonding Group in collaboration with local childcare provider, Sesame Lane. activities include a Seniors Community BBQ and a Karaoke Day.



Lillian volunteering for 20 years under the OPAP program receiving the Local Hero Award 2021

COUNSELLING SERVICES

Family Therapy

Encircle's Family therapy service provided counselling support to 163 new individuals, couples, and families in the Moreton Bay region from our three Neighbourhood center sites. The respective Neighborhood communities received individually designed and tailored therapeutic interventions to suit the unique needs and challenging circumstances that our clients presented with.

Clients' needs varied from various forms of transition, including separation, the forming of blended-families, parent-child relationship stress and general unhelpful patterns of familial distress to varying mental health issues. A developing trend noted over the last year was a significant increase in high levels of general anxiety because of the continued impact of living with COVID-19 in our communities.

The Family Therapy service maintained quality service delivery in the community whilst navigating a variety of competing pandemic related and access challenges. Despite experiencing multiple lockdowns, the Family Therapy team were able to continue to refine and adjust therapeutic modalities and practice by using tele-health and online video facilities.

Although the impact of the pandemic has highlighted the importance of mental health and the need for connection, the increase in those accessing supports has affected service capacity throughout the industry. As a result, the difficulty in accessing mental health support and counselling, particularly for vulnerable and disadvantaged populations in our communities who already face financial and social barriers, has been emphasized.

The evaluation/feedback process from our clients demonstrates an overall increase in parental capacity, relationships, and improvements in mental health.

The Circle of Security program booked for term 3 of 2020 had to be cancelled due to covid restrictions. A Circle of Security Program was conducted in term

163
Participants / 540
Sessions

4 of 2020 and term 2 of 2021 across Lawnton and Redcliffe sites to support parents in their parenting role. This program is aimed at improving parental and child well-being by strengthening relationships as parents increase their understanding and capacity to meet their child's emotional needs.

Domestic and Family Violence Youth and Children's Counselling Services

Our Domestic and Family Violence Youth and Children's Counselling service began in November 2020. Although the program initially commenced with the Youth Counselling component operating only, Specialized Children's Counsellors were appointed in March 2021 enabling Encircle to work with children aged from 0 to 18. Our commitment to program development and establishing solid referral pathways through networking and interagency collaboration has resulted in robust, collaborative partnerships with several community organizations and schools.

Our program has a strong focus of working collaboratively with children, youth, and their families to assist them in processing their experiences and concerns in a trauma-informed, strength-based and person-centred manner. We offer trauma-informed expressive therapies comprising of sand play therapy, and child centred play therapy. We are proud to be able to provide a safe, accepting and understanding environment, where freedom of expression and communication is encouraged, and emotional healing is supported.

To date, the program has served 155 clients within the community, facilitated 22 primary prevention

focused group sessions and provided 184 one-on-one sessions. Client presentations have included, non-offending parent-child relationship dysfunction, school disengagement, navigating ongoing offending parent contact, internalized and externalized behaviours, somatic complaints, disrupted attachment, processing of anger, use of violence and general anxiety and distress.

We have also successfully adapted our practice modalities by utilizing tele-health facilities to continue providing service through three separate lockdowns.

Our primary prevention group-based programs include My Super-powered Relationships (primary age) and Healthy Relationships Program (High School Age). Both programs encourage the fundamental building blocks of healthy relationships whilst carrying a strong message of non-violence and champion equality and safety. Our programs are welcomed by local schools and function not only assessment, intervention, and psycho-education delivery, but also as for “soft-referral” opportunities for individual and family support.

Specialised Domestic and Family Violence Counselling Services

Encircles Specialised Domestic and Family Violence (SFV) services provided support across three sites including Redcliffe, Lawnton and Kallangur delivering both individual and group sessions. A total of 483 clients accessed services, and 991 individual sessions were provided.

Groups facilitated this financial year include:

- Women’s Wellbeing and Self Esteem
- Women’s Mindfulness and Wellbeing
- Circle of Security Parenting Program
- Healthy Relationships Primary Prevention Program (in Schools and Colleges)

Clients’ needs varied from seeking counselling for historic Domestic and Family violence (DFV) and recently escaped DFV to counselling whilst still

living with perpetrators of abuse. An increase in the number of elder abuse cases and sexual abuse cases was also a noticeable trend. The complexity of cases compounded by COVID-19, and the current housing crisis continues to rise. Services have needed to adapt and continue to navigate changes in assessing associated risks in such unprecedented circumstances. The way individuals experience violence and abuse and how this intersects with mental health adds to the multifaceted aspects of DFV.

The SFV program coordinated two events:

- The 2020 ‘Moreton Bay Says No 2 Violence’ (MBSN2V) Campaign was delivered via social media platforms due to COVID-19 restrictions.
- The Candle Lighting Ceremony was held at Redcliffe to respect to those lives lost due to DFV. COVID-19 has taught us to embrace digital technology and this event was delivered as a public event and online with 70 people attending in person.

An increase in referral numbers reflects the ongoing high demand for our Specialised service, which continue to operate at capacity.

483
Participants / 991
Sessions

Generalist Counselling Service

Encircles Generalist Counselling service supported individuals and couples throughout the last financial year. Clients were able to access to services that were tailored to their needs and circumstances helping to support them through difficult and challenging circumstances and distress. Clients presented with difficulties and symptoms of Mental Ill Health, Life stressors and transitions, Loss and grief, Relationship stressors. The Generalist Counselling service focused on providing a safe non-judgmental empathic response which emphasized and reinforced the client’s humanity, dignity, strengths,

and resources to achieve positive therapeutic outcomes.

The Generalist Counselling service provided 1,036 hours of counselling and case management. Developing trends include Mental ill Health (Depression and Anxiety); Loss and Grief (relationship breakdown; bereavement and loss of employment); Relational conflict and Life stressors.

The Generalist Counselling Service offered two groups during the last year. The first was Wellbeing Wednesday – five sessions focusing on Mental Health and Wellbeing. The sessions were developed in conjunction with the Wheel of Wellbeing Program endorsed by the Queensland Mental Health Commission and the attendee's feedback was overwhelmingly positive. A second group program, Wheel of Wellbeing Taster was conducted in three workshops and was offered in June 2021. Feedback from participants in the workshop was very positive. The Generalist Counselling service also cooperated with Young Care to conduct an on-line Zoom Carer Wellbeing Psycho-education session for family carers of Young Care Service Users, the feed back was also very positive.

Children and Parenting Services

Our Children and Parenting Service enjoyed a successful year delivering programs within our Neighbourhood Centers and within the broader community. Despite experiencing delays in program delivery due to COVID 19 impacts, the program successfully navigated the ever-changing landscape. In total 17 programs were delivered to 126 individual clients via 104 group sessions.

Our community facilitated programs include parental focus, Mums and Women's Wellbeing Workshops, Circle of Security parenting course and Parenting from the Inside Out. Our children's school-based programs delivered included It's All About Me, Freeing My Dragons, Power of Words, Kids Connect to Nature and the recently developed, encircle owned and facilitated, My Super-powered Relationships.

Of note is the My Super-powered Relationships program which was developed in late 2020 as a new Domestic and Family Violence primary prevention, healthy relationship program for children in the developmental ages of 8-12. The four principles and building blocks of a healthy relationship, Boundaries, Respect, Communication and Trust are explored through the interactive 6 session, psycho-educational program. We chose the title "My Super Powered Relationships" as the program uses a "superhero" theme throughout the course and includes narrative, cognitive behavioural, growth mindset and strength-based tools. Sessions are filled with fun and creative activities that are designed to start conversations, assist in emotional regulation, and encourage positive interactions, whilst increasing positive self-talk and help-seeking behaviours.

OUR PARTNERS AND SUPPORTERS

FUNDING

• Australian Federal Government	• Legal Aid Queensland	• Queensland Government
• Local Government – Moreton Bay Regional Council		• COTA

DONORS

• Complete Property Solutions Australia	• Walter and Eliza Hall Trust	• Bunnings Various Stores
• Oz Harvest	• HelloWorld Strathpine	• Woolworths Various Stores

OUR PARTNERS

• Deception Bay Neighbourhood Centre	• Centre Against Domestic Abuse	• Bribe Island Neighbourhood Community Association Inc
• Pine Rivers Care Network	• Theo's Nursery	• INCH Housing
• Family Relationship Centre, Strathpine	• Warburton's Butcher	• Institute of Urban Indigenous Health, Strathpine
• MICAH Projects	• QSTARs	• Pine Rivers Lions Club
• Q Shelter	• Anonymous Community Members	• Neami National – Living and Learning Centre Strathpine
• Lives Lived Well	• Kyabra KEIHs	• Designer Life
• Relationship Australia	• WWILD	• APM
• Sesame Lane Childcare Provider	• TAROCASH	• PCYC - Various
• Montserrat Media	• Harvey Norman Rothwell	• MISA Inc.
• Mara Projects	• Youth Justice	• Zillmere Community Centre
• The Care Enterprises	• Zillmere Family Accommodation Program	• Headspace – Strathpine
• Share the Dignity	• Breakfast Club	• Australian Trade College – North Brisbane ATCNB
• Hope Centre	• BCF Rothwell	• Redcliffe Mens Shed
• Inner Wheel Centre	• Australia Zoo	• Redcliffe Lions Club
• Optus Kippa Ring	• Old Time Favourites Redcliffe	• Office of Fair Trading
• Phamma-Save Kippa Ring	• BWS Redcliffe	• Multicultural Australia
• Redcliffe Bait and Tackle	• IGA Clontarf	• MB Community Matters
• Belvedere Hotel Woody Point	• Marjax Meats Rothwell	• ZONTA
• Redcliffe Garden Shop	• Coles Various	• QPS - Redcliffe
• Terry White Chemist	• Caboolture Community Action Group	• QFES
• Pebble Beach Pharmacy	• Don't Stop the Party	• Friendly Grocer
• Complete Party & Marquee Hire	• Coast2Bay Housing	• Redcliffe Uniting Church
• Simplicity Funerals	• Community Corrections	• Corrections - Redcliffe
• IFYS- Integrated Family Youth Service	• Zoe Hedges McVeagh (Kids yoga classes)	• MBRC (Moreton Bay Regional Council)
• MBRIT	• Mission IFS	• Dreamtime Kurilla Arts
• Salvation Army	• BRIC Housing	• Mercy Community Services
• Community – Hart 4000	• Chameleon House	• Full Circle Projects
• Enhance Care	• LawRight	• Tenants Qld
• Brisbane Zero Project	• Kurbingui	• Jebb Refuge
• Mercy Community Services	• Mindle Bygul Aboriginal Corporation	• Mission Australia
• Moreton Bay Dementia Friendly Alliance Group	• Moreton Bay Elder Abuse Prevention Network	• HEQS Furniture
• Wunya Working Party	• QuiHN	• Presentation Nuns
• QDN	• Service Australia	• Screen Print Dynamics
• Moreton ATSICHS	• Act for Kids	• Gubbi Gubbi Dyungungoo
• Aspley Care	• Brisbane Housing Company	• IFS Churches of Christ
• Brisbane North Rental Village	• Campbell Page Disability Employment	• Youth Space – Redcliffe
• Centacare	• Ellen Barron Family Centre Chermide	• Kindred Real-Estate
• Carers Qld	• Chermide Community Health	• Hercules Road State School
• Pine Rivers Community Health	• Homeless Hotline	• Kippa-Ring State School
• Footprints	• OzCare	• Clontarf Beach State School
• Family and Child Connect	• Salvation Army Kickstart	• Redcliffe State High School
• Prince Charles Hospital	• Caboolture Hospital	• Bounty Boulevard State School
• Redcliffe Hospital	• RBH Mental Health	• Save the Children
• Boondall Police	• Brisbane North Elders	• Redcross Migrant Support
• Silky Oaks	• Umpi Koruma Aboriginal Housing	• Mando Albion – Sesame Lane

OUR FRIENDS

• Cath Tonks (MBRC Councillor)	• Denise Sims (MBRC Councillor/Deputy Mayor)	• Hon Yvette D'Ath MP
• Karl Winchester (MBRC Councillor)	• Luke Howarth Federal MP	• Mark Furner MP
• Steven Miles MP	• Shane King MP	• Nikki Boyd MP
• Peter Dutton Federal MP	• Redcliffe PCYC	• Superintendent Hallam (QPS) & Sgt Rowlings
• Jarred Maunder – Complete Property Solutions Australia		

Encircle Ltd

CONCISE FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2021

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Auditor
SRJ Walker Wayland

Encircle Ltd

Statement of Profit or Loss and Other Comprehensive Income For the year ended 30 June 2021

	2021 \$	2020 \$
INCOME		
Café	13,051	99,956
Cash flow boost subsidy	37,500	62,500
Community centers	145,662	126,888
Community services	140,511	134,321
Donations	38,936	20,967
Interest received	20,132	18,175
Job keeper subsidy	601,350	216,000
Operating grants	4,815,626	4,009,734
Other income	22,392	37,933
Rental income	70,129	72,692
Total Income	5,905,290	4,799,166
EXPENDITURE		
Advertising	28,580	13,292
Bad debts	12,491	-
Bank charges	6,335	6,999
Brokerage fees	219,420	87,684
Business development	3,171	2,128
Cafe expenses	15,027	41,336
Cleaning	51,281	21,558
Client support services	3,324	8,695
Community centers expense	-	155
Computer expenses	255,521	130,776
Consortium Disbursements	197,660	194,739
Consulting and professional fees	114,192	74,991
Depreciation and amortisation expense	37,349	49,655
Electricity and water	24,350	28,293
Employee benefits expense	3,826,029	3,411,779
Employee supervision	20,125	25,120
Equipment	209,221	43,229
Fees and permits	37,685	14,038
Insurance	27,247	36,534
Meeting expenses	9,608	14,748
Motor vehicle expenses	23,891	37,874
Photocopier charge	33,012	30,801
Gain/(loss) on disposal of assets	86,825	-
Rates and taxes	13,427	13,520
Rent	59,593	58,894
Repairs and maintenance	26,422	19,811
Security costs	23,150	11,402
Stationery	33,169	16,276
Subscriptions	35,631	35,491

The accompanying notes form part of these financial statements.

Encircle Ltd

	2021 \$	2020 \$
Sundry expenses	34,559	18,947
Telephone	69,907	70,184
Training	19,337	24,550
Travel	2,989	4,937
Total Expenditure	5,560,528	4,548,436
Profit/(loss) for the year	344,761	250,730
Other comprehensive income, net of income tax		
Net fair value movements for available-for-sale financial assets	46,729	(12,272)
Other comprehensive income, net of income tax	46,729	(12,272)
Total comprehensive income for the year	391,490	238,458

The accompanying notes form part of these financial statements.

Page 2

Encircle Ltd

Statement of Financial Position As at 30 June 2021

	2021 \$	2020 \$
CURRENT ASSETS		
Cash at bank and in hand	1,638,411	1,179,448
Trade and other receivables	64,196	20,536
Available for sale financial assets	420,205	360,044
Prepayments	57,581	33,014
Total Current Assets	2,180,393	1,593,042
NON-CURRENT ASSETS		
Property, plant and equipment	46,312	176,049
Intangible assets	17,680	23,494
Total Non-Current Assets	63,992	199,543
TOTAL ASSETS	2,244,385	1,792,585
CURRENT LIABILITIES		
Trade and other payables	267,548	316,854
Short-term provisions	110,900	-
Employee benefits	288,411	267,759
Unexpended grants	252,138	306,784
Total Current Liabilities	918,997	891,397
NON-CURRENT LIABILITIES		
Employee benefits	125,246	92,536
Total Non-Current Liabilities	125,246	92,536
TOTAL LIABILITIES	1,044,243	983,933
NET ASSETS	1,200,142	808,652
EQUITY		
Retained earnings	1,200,142	808,652
Total Equity	1,200,142	808,652

The accompanying notes form part of these financial statements.

Encircle Ltd

Statement of Changes in Equity For the year ended 30 June 2021

	Retained Earnings	Total
Opening balance 1 July 2020	808,652	808,652
Surplus for the year	391,490	391,490
Closing balance 30 June 2021	1,200,142	1,200,142
Opening balance 1 July 2019	570,194	570,194
Profit for the year	238,458	238,458
Closing balance 30 June 2020	808,652	808,652

Statement of Cash Flows For the year ended 30 June 2021

	2021 \$	2020 \$
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from customers	5,726,690	5,034,520
Payments to suppliers and employees	(5,299,237)	(4,289,896)
Interest received	20,132	18,175
Net Cash Flows from Operating Activities	447,585	762,799
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of property, plant and equipment	-	(44,127)
Proceeds from sale of plant and equipment	11,378	-
Net Cash Flows Used in Investing Activities	11,378	(44,127)
Net Increase / (Decrease) in cash held	458,963	718,672
Cash at the beginning of the year	1,179,448	460,776
CASH AT THE END OF THE YEAR	1,638,411	1,179,448

The accompanying notes form part of these financial statements.

Encircle Ltd

Notes to the financial statements For the year ended 30 June 2021

Note 1. Significant accounting policies

The financial statements, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of Encircle Ltd. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Encircle Ltd as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, upon request.

The financial report of Encircle Ltd complies with all Australian Accounting Standards Special Purpose Requirements.

Note 2: Commitments

The Company had no commitments for expenditure as at 30 June 2021 and 30 June 2020.

Note 3: Events after the reporting period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

Encircle Ltd


Directors' Declaration

The Directors of Encircle Ltd declare that the concise financial report of Encircle Ltd for the financial year ended 30 June 2021, as set out on pages 1 to 5:

- a) complies with Accounting Standard AASB 1039: Concise Financial Reports; and
- b) is an extract from the full financial report for the year ended 30 June 2021 and has been derived from and is consistent with the full financial report of Encircle Ltd.

This declaration is made in accordance with a resolution of the Board of Directors.



Director

Director

Dated this 7TH day of OCTOBER 2021.

INDEPENDENT AUDIT REPORT

To the directors of Encircle Ltd.

Report of the Independent Auditor on the Summary Financial Statements

Opinion

The accompanying concise Encircle Ltd Summary Financial Report, which comprises the summary statement of financial position ('Balance Sheet') as at 30 June 2021, the summary statement of comprehensive income ('Income Statement'), summary statement of changes in equity ('Statement of Changes in Equity') and table of cash movements ('Statement of Cash Flows') for the year then ended, is derived from the audited financial report of Encircle Ltd for the year ended 30 June 2021.

In our opinion, the summary financial report derived from the audited financial report of Encircle Ltd for the year ended 30 June 2021 are consistent, in all material respects, with the audited financial report, in accordance with Australian Accounting Standards.

Summary financial statements

The summary financial statements do not contain all the disclosures required by the Australian Accounting Standards. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon. Encircle Ltd's full audited financial report is available on request.

The Audited Financial Report and Our Report Thereon

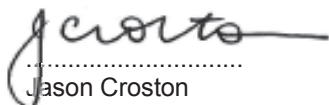
We expressed an unmodified audit opinion on the full financial report in our auditor's report dated 8 October 2021.

Management's Responsibility

Management is responsible for the preparation of the summary financial statements.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.



Jason Croston
SRJ Walker Wayland
Registered Company Auditor

Date: 8 October 2021

Address: Unit 3, 27 South Pine Road, BRENDALE QLD 4500



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