

# Who we are

Encircle Community Services Ltd. is a registered charity recognised for our role in fostering community development and participation in Moreton Bay and North Brisbane since 1987.

We are committed to engaging and connecting communities; developing capacity and resilience in disadvantaged communities; and delivering quality services that respond to community need.

We provide support for vulnerable community members including homeless outreach and early housing intervention, community legal services, and assistance with counselling, family support, financial counselling and adult literacy.

**Encircle operates across seven locations: Caboolture, Kallangur, Kedron, Lawnton, Redcliffe, Strathpine, and Zillmere, supporting the community at large.**

*"We listen to, work with, and advocate for the community so that needs for essential wellbeing services are met."*



## Contact Us

### Kallangur Neighbourhood Centre

A: 51 Marsden Road Kallangur, Qld 4501  
P: 07 3465 3200  
e: [kallangur@encircle.org.au](mailto:kallangur@encircle.org.au)

### Pine Rivers Neighbourhood Centre

A: 865 Gympie Road, Lawnton, Qld 4501  
P: 07 3889 0063  
e: [encircle@encircle.org.au](mailto:encircle@encircle.org.au)

### Redcliffe Neighbourhood Centre & OPAP

A: 1 Lamington Drive, Redcliffe, Qld 4020  
P: 07 3284 3081  
e: [redcliffe@encircle.org.au](mailto:redcliffe@encircle.org.au)

### Pine Rivers Community Legal Service

A: 4A/481 Gympie Road, Strathpine, Qld 4500  
P: 07 3881 3500  
e: [prcls@encircle.org.au](mailto:prcls@encircle.org.au)

### Brisbane North Homestay Team

A: 54 Handford Road, Zillmere, Qld 4034  
P: 07 3152 8246  
e: [homestaybnreferrals@encircle.org.au](mailto:homestaybnreferrals@encircle.org.au)

### Young Parents Program

A: 12 Emerald Street, Kedron, Qld 4031  
P: 07 3357 9944  
e: [ypp@encircle.org.au](mailto:ypp@encircle.org.au)



# Neighbourhoods



## Neighbourhood Centres

We deliver quality place-based services and programs from our three Neighbourhood Centres that positively impact individuals, families and communities. Every weekday, community members can access emergency relief, social connections, community gardens, support services and referrals.

**Drop in to visit, attend an activity or volunteer. You are always welcome.**

# Legal Services



## Pine Rivers Community Legal Service (PRCLS)

Pine Rivers Community Legal Service (PRCLS) helps more than 200 people every month. We also provide free legal education in schools and for community groups.

PRCLS is a community legal service providing:

- Free legal advice and information
- Document drafting
- Community legal education
- Outreach services
- Family Law self-representation services
- Flood related legal service
- Mental health legal service

# Family Support & Counselling

Families with children under 18 residing at home can access this free service from our **Kallangur Neighbourhood Centre**. We provide outreach and early intervention support in the areas of parenting, family relationships, and children's needs and development.



## Young Parents Program (YPP)

Young pregnant and parenting families (up to age 23 where the age of the first pregnancy was 19 or under) living in the north Brisbane region can access free outreach, case management and group support. We assist with:

- antenatal education,
- understanding children's needs and development,
- building peer supports and
- enhancing parenting skills and knowledge.



## Counselling

- Generalist Counselling is available for adults from **Pine Rivers Neighbourhood Centre**
- Specialised Family Violence counselling for children, youth and adults impacted by Domestic Violence is available from **Redcliffe and Pine Rivers Neighbourhood Centres**
- Family therapy for individuals, children, youth, couples and families at **all Neighbourhood Centres**
- Financial counselling, including No Interest Loans Scheme support, is also available.

# Housing & Homelessness



## Maintaining Tenancy and Housing - Homestay

Homestay offers early intervention and person-centred case management support to individuals and families at risk of homelessness to maintain independent housing through advice, information, advocacy and support.



## Homeless Outreach - HOAP

The Homeless Outreach Access Program (HOAP) provides support to individuals and families experiencing homelessness across the Moreton Bay region by providing information, advice, advocacy, support and access to services.



## Service Integration Initiative (SII)

This role focuses on providing place-based support to existing care coordination and networking groups. We focus on people with multiple needs that are at risk of homelessness.



## Support for Older Persons

The Older Persons Action Program (OPAP) is delivered from our Redcliffe Neighbourhood Centre and connects and supports seniors in the community through social and wellbeing groups, case management and brief interventions tailored to individual needs.